

EXTENUATING CIRCUMSTANCES AND DOCUMENTATION REQUIRED For a Refund/Adjustment of Financial Liability

Extenuating Circumstance	Documentation
1. Military transfers and calls to active duty, or enlistment during a national emergency	1. Official letter of notification
Note – excludes enlistment during a semester except as noted above	
2. Death in the immediate family (i.e., parent, child, spouse)	2. Death certificate or obituary in newspaper
3. Death of another relative which forces the student to assume additional responsibilities in the immediate family which preclude attendance at college for an extended period of time	3. Documentation of relative's death plus third party documentation of additional family responsibilities
4. Serious illness or psychological problems which preclude attendance at college for an extended period of time	4. Doctor's letter which includes diagnosis and period of time that student cannot attend college
Note – excludes minor illnesses	
5. Serious and unanticipated personal, family or financial difficulties (e.g., job loss, separation/divorce, abuse) which result in the student being forced to assume significant new responsibilities that preclude attendance at college for an extended period of time	5. Appropriate third party documentation of both the personal, family, or financial difficulties as well as new responsibilities that have been assumed
Note – excludes job conflicts, change in work schedule, securing new employment, job transfers, transportation problems, general financial difficulties, etc.	
6. Administrative/college error	6. Appropriate documentation of college error
Note – excludes complaints about course content, professors, or instructional methodology; and enrollment in an inappropriate course unless so advised by a SCCC official	

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