Suffolk County
Community
College
2019- 2020
Operational
Plan

Office of Planning and Institutional Effectiveness August 2020 Final Annual Update



Suffolk County Community College 2019 -- 2020 Operational Plan

As outlined in the *Comprehensive Assessment Plan for Institutional Effectiveness (CAPIE)*, each year the President's Cabinet submits divisional/campus operational plans. These plans, when taken together, form the College's Annual Operational Plan. In creating the plan, the responsible executives tie action items or initiatives to the College's Institutional Goals, which are central to our Strategic Plan, to Middle States Standards, and to Achieving the Dream Institutional Capacities. Tying the plans to our Institutional Goals allows strategic focus on achieving the College's Mission:

Suffolk County Community College promotes intellectual discovery, physical development, social and ethical awareness, and economic opportunities for all through an education that transforms lives, builds communities, and improves society.

The Plan, once reviewed and approved by the College's Chief Executive Officer, is reviewed by the Strategic Planning Council. This review serves as an accountability measure in the process, and the Council may make suggestions regarding the planning process (timelines, templates, communication, etc.).

Three times each year a progress report is compiled – after the fall semester, after the spring semester, and the final report in August.

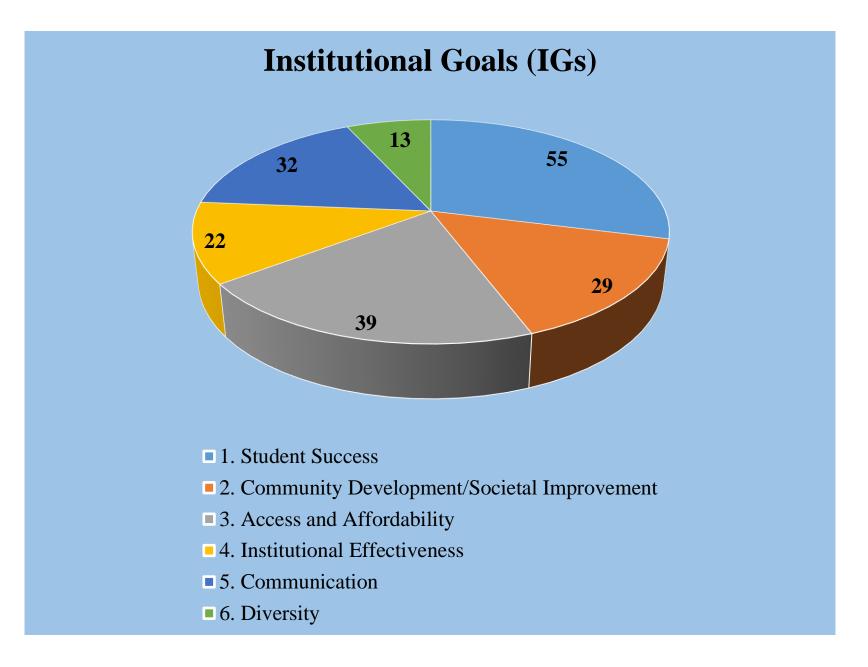
Institutional Goals: 1. Student Success; 2. Community Development/Societal Improvement; 3. Access and Affordability; 4. Institutional Effectiveness; 5. Communication; and 6. Diversity.

Middle States Standards: 1. Mission and Goals; 2. Ethics and Integrity; 3. Design and Delivery of the Student Learning Experience; 4. Support of the Student Experience; 5. Educational Effectiveness Assessment; 6. Planning, resources, and Institutional improvement; and 7. Governance, Leadership, and Administration.

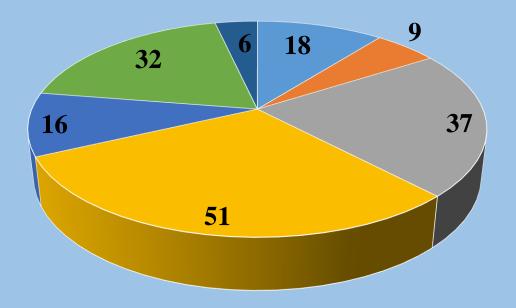
Achieving the Dream Capacities: Leadership and Vision; Data and Technology; Equity; Teaching and Learning; Engagement and Communication; Strategy and Planning; and Policies and Practices.

For the 2019 – 2020 Academic and Fiscal Year, the ten Cabinet Divisions submitted a total of **79** Action Items/Initiatives. The next pages show the plan's alignment with Institutional Goals, Middle States Standards, and Achieving the Dream Institutional Capacities. At the end of the fall and spring semesters, a progress report for the plan is compiled and reviewed by the Strategic Planning Council. A final report is issued at the end of the Academic and Fiscal Year.

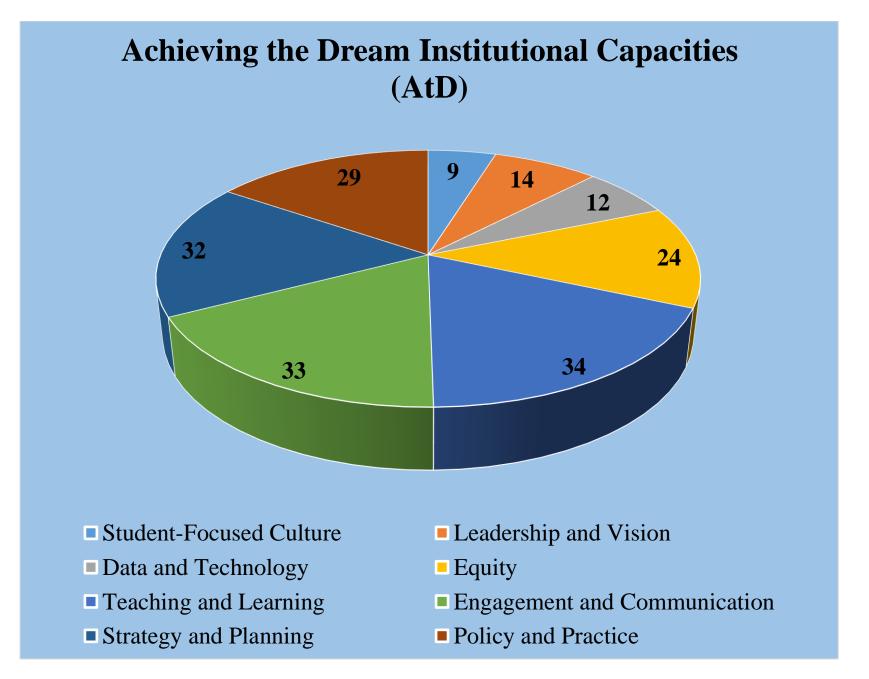
Note: Due to the coronavirus pandemic of 2020, instruction was shifted to remote modalities and many operations also became remote, were delayed, or were halted. This disruption to normal operations is reflected in this document. The reader will come across words and phrases referring to the pandemic (coronavirus, COVID-19) and the resulting disruptions (change to remote, shutdown, social-distancing, etc.). The financial impact of the pandemic was significant. While not appearing in this document, the College needed to create ad-hoc services, programs, and processes, including creating a plan to re-open safely.







- I. Mission and Goals
- II. Ethics and Integrity
- III. Design and Delivery of the Student Learning Experience
- IV. Support of the Student Experience
- V. Educational Effectiveness Assessment
- VI. Planning, Resources, and Institutional Improvement
- VII. Governance, Leadership, and Administration



Division or Campus		
Ammerman Campus	Responsible Executive	Wes Lundburg, Executive Dean/CEO
	Activity/Initiative	Working with the VP of Academic Affairs and the other campus Executive Deans/CEOs, explore ways to amend the College Seminar course and to require College Seminar of all new students college-wide (FT and PT).
	Lead Responsibility	Wes Lundburg, Executive Dean/CEO
	Criteria for Success	Course changes will be in place for Fall 2020, with the goal of all students being required to complete.
	Including measure(s)	
	Timeline	Academic Year 2019-20
	IG(s)	1, 2, 3
	ATD Capacities	SF, E, SP, PP
	MSCHE standards	III, IV, VI
	January 2020 Update	Course changes are in progress with the college Office of Academic Affairs. The campus is ready to implement.
	August 2020 Update	Implemented.
	Responsible Executive	Wes Lundburg, Executive Dean/CEO
	Activity/Initiative	Working with the VP for Student Affairs and the other campus Executive Deans/CEOs, explore and launch an initiative to require new student attendance at orientation sessions college-wide (both full time and part time students).
	Lead Responsibility	Wes Lundburg, Executive Dean/CEO
	Criteria for Success	Orientation attendance will be mandated for Fall 2020
	Including measure(s)	
	Timeline	Academic Year 2019-20
	IG(s)	1, 2, 3
	ATD Capacities	SF, E, SP, PP
	MSCHE standards	III, IV, VI
	January 2020 Update	The campus is following the lead of the VP for Student Affairs, who is currently working toward getting this requirement in place. The Associate Dean for Student Affairs is participating in the newly created collegewide Orientation Committee.
	August 2020 Update	Requirement is in place.
	Responsible Executive	Wes Lundburg, Executive Dean/CEO
	Activity/Initiative	Weekend College
	Lead Responsibility	Dr. Edward Martinez, Dr. Sandra Sprows, Dr. Fara Afshar, John Cienski
	Criteria for Success	Develop a pilot Weekend College model to be implemented with 2-4 academic programs. This initiative will
	Including measure(s)	be a 2-3-year rollout, with the first year concentrated on planning, communication, and coordination.
	Timeline	By end of term Fall 2019, needs assessed and academic programs identified; Student Affairs divisions involved in discussions for implementation. By end of Spring 2020, courses for academic programs planned and early development of student support (e.g. Student Affairs) implemented, with plans for full student support during 2 nd year of Weekend College development.

IG(s)	1, 2, 3, 4, 5
ATD Capacities	SF, LV, E, TL, EC, SP
MSCHE standards	I, III, IV
January 2020 Update	The campus leadership team has met and identified the Cybersecurity and Auto Tech programs as pilots, with the possibility of adding other programs. Explorations into the extent to which we can provide Student Affairs support on the weekends is underway. The campus leadership team will meet in February to continue planning.
August 2020 Update	Discussed with the programs' chairs since January. We have not yet developed a suitable initiative. More efforts are necessary and this item should move to our 2020 – 2021 Operational Plan.
Responsible Executive	Wes Lundburg, Executive Dean/CEO
Activity/Initiative	Virtual Reference and Online Embedded Librarianship With the increase in student enrollment in online classes and the increase in the use of online tools for instruction such as Blackboard and open educational resources, the library is expanding outreach to students by implementing a live chat virtual reference service. The library, through increased hours of being online in virtual chat, and improved publicity, has set a goal of 15 live chat requests per week. In the spring we will strive for an additional increase of 10% usage. The outcome will improve student success, increase access and affordability, and will improve communication. This represents the start of embedded librarianship within the online learning environment at SCCC. This is a college wide project with tracking of activity managed at the Ammerman campus on behalf of the libraries. Publicity will be shared but tailored to each campus.
Lead Responsibility	Susan Lieberthal, Head Librarian
Criteria for Success Including measure(s)	15 live chat requests per week, with 10% increase during the Spring 2020 term.
Timeline	Fall 2019, Spring 2020
IG(s)	1, 3
ATD Capacities	SF, TL, EC
MSCHE standards	IV
January 2020 Update	In the 4 months we have had the chat service, it has increased more than 300%. The small number of chats that are missed go into the knowledge base and an email query queue to be answered at a later time. The highest number of questions come from Nursing, History, Psychology and English students. Top queries include citations, finding and accessing articles, and questions about the buildings. The service received an increase in questions when the chat widget was placed on the library's home page. Previously, the widget was only on the databases page.
August 2020 Update	A total of 476 questions were answered in Fall 2019. In Spring 2020 there was a total of 1155 questions and answers, approximately 143% increase from the previous semester. It is such an amazing product and easy to use that IT and now the College has taken a license to LibChat. This is one of the most successful assessments the library has ever done and a lifesaving resource for students during the shutdown.
Responsible Executive	Wes Lundburg, Executive Dean/CEO
Activity/Initiative	Increased ADA Wayfaring Signage
Lead Responsibility	Steve Hartmann, Plant Operations Director

Criteria for Success	By May 2020, we will have wayfaring signage for wheelchair-bound students throughout the inner campus to
Including measure(s)	provide guidance to ADA-friendly and compliant passage to all buildings.
Timeline	Plans finalized by end of Fall 2019 semester; signage ordered by start of Spring 2020 semester; signage
TO()	installed by May 2020.
IG(s)	1, 2, 3, 6
ATD Capacities	SF, E
MSCHE standards	IV, VI
January 2020 Update	Campus Plant Operations is working closely with Central Facilities on the development of an electronic wayfaring system that utilizes GPS and a students' smart phone. The current plan is to place signage of the
	campus in strategic spots with instructions and a scan code to access the system. The hope is to work on
	implementation during the Spring term, with Summer 2020 as the completion target.
August 2020 Update	Still in-progress with completion anticipated at the end of Fall 2020.
Responsible Executive	Wes Lundburg, Executive Dean/CEO
Activity/Initiative	Admissions/Financial Aid Awareness Campaign
Lead Responsibility	Dr. Edward Martinez, Assoc. Dean for Student Affairs; Dr. Katherine Aguirre, Assistant Dean for Student
1	Affairs.
Criteria for Success	In an effort to increase financial aid awareness, a financial aid presentation will be added to the weekly
Including measure(s)	admissions presentation to prospective students and families. Criteria for success: assessment demonstrating
	increased awareness of enrollment and financial aid procedures.
Timeline	The new process will begin Fall 2019 semester and the evaluation of the presentation from the Fall 2019 and
IG(s)	Spring 2020 semesters will be completed by May 2020 1, 5
ATD Capacities	SF, EC
MSCHE standards	III, IV
January 2020 Update	100% of the participants during Fall marked a "strongly agree" response to questions in the survey, indicating
Sandary 2020 Opdate	understanding of the material presented regarding awareness of resources available, degree programs
	available, how to apply for admission, and an awareness of financial aid options and the timelines for applying
	for financial aid.
August 2020 Update	Financial Aid workshops (virtual) were offered throughout the summer to all new students. Additionally,
_	financial aid representatives were invited to virtual parent summer orientation sessions.
Responsible Executive	Wes Lundburg, Executive Dean/CEO
Activity/Initiative	New Student Orientation Information Dissemination
Lead Responsibility	Dr. Edward Martinez, Assoc. Dean of Student Affairs; Sharon Silverstein, Dir. of Student Activities
Criteria for Success	Develop an Orientation Campus-wide task force inclusive of academic departments. The intent is to bring
Including measure(s)	uniformity to all orientation programming, including specialized and departmental orientations. Introduce
	assessment practices into academic department orientations. Additionally, add an extra orientation session 2-3
m: 1:	weeks into the semester.
Timeline	Implementation for Spring 2020
IG(s)	1, 4

	ATD Capacities	SF, EC, SP
	MSCHE standards	III, IV
	January 2020 Update	Working alongside the academic chairs, academic deans, and the office of campus activities, the Ammerman
		Campus created a 7-slide power point with pertinent information to disseminate across campus for offices
		which hold individual orientation programs.
	August 2020 Update	Implemented and complete.
	Responsible Executive	Wes Lundburg, Executive Dean/CEO
	Activity/Initiative	Examine Student Services Campus Hours of Operation
	Lead Responsibility	Dr. Edward Martinez, Assoc. Dean of Student Affairs
	Criteria for Success	Increase hours of operation in an effort to streamline and coordinate the new and continuing student
	Including measure(s)	experience.
	Timeline	In Spring 2020, propose new hours of operation, by Fall 2020, new coordinated hours to be implemented.
	IG(s)	1, 3, 4
	ATD Capacities	SF, EC, SP
	MSCHE standards	III, IV
	January 2020 Update	A compilation and comparison for office hours of operation was drafted and is continuing to be reviewed. The Associate Dean for Student Affairs will make his recommendation to the Executive Dean by May 2020.
	August 2020 Update	New campus student service hours of operation were implemented for the Fall 2020 semester.
	Responsible Executive	Wes Lundburg, Executive Dean/CEO
	Activity/Initiative	Business Data Analytic Curriculum Development
	Lead Responsibility	Dr. Fara Afshar, Assoc. Dean for Academic Affairs
	Criteria for Success	Survey the market requirement for a business data analytic program, research 3 SUNY colleges and 2 non-
	Including measure(s)	SUNY colleges offering the program (AS or BS). Designate faculty to develop the curriculum by end of Fall 2019 term. Submit Letter of Intent by February 1, 2020.
	Timeline	Curriculum developed by end of Fall 2019; Letter of Intent and submission to curricular process by March 1, 2020.
	IG(s)	1, 2
	ATD Capacities	SF, TL, EC
	MSCHE standards	IV
	January 2020 Update	Faculty in the Business Department developed a plan and submitted a Letter of Intent to the Office of
	January 2020 Spaare	Academic Affairs in December. They were notified that a new process requires a feasibility study. This is
		underway with the plan to re-submit the Letter of Intent in February.
	August 2020 Update	All accomplished
Eastern Campus	Responsible Executive	Drs. Rios/Beaudin
Zustern Sumpus	Activity/Initiative	Working with Central Academic Affairs and Nursing Division, plan a surgical technology credit certificate
		program for the Downtown Center.
	Lead Responsibility	Drs. Rios/Beaudin
	Criteria for Success	New program is in-place for 2020.
	Including measure(s)	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
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Timeline	2019 - 20 AY	
IG(s)	1, 2, 3	
ATD Capacities	E, SP, PP	
MSCHE standards	III, IV, VI	
January 2020 Update	Surgical Tech program submitted its accreditation report in the fall. Program lead is scheduled for March conference.	
August 2020 Update	Due to Covid-19, the accreditation site visit was postponed. We are currently trying to reschedule with the accreditor.	
Responsible Executive	Drs. Rios/Beaudin	
Activity/Initiative	Working with the VP of Academic Affairs and the other Campus CEOs, explore ways to amend the Colle Seminar course and to require College Seminar of all new students college-wide (FT and PT).	
Lead Responsibility	Drs. Rios/Beaudin	
Criteria for Success Including measure(s)	Course changes are in place for Fall 2020 and all students are required to complete.	
Timeline	2019 – 20 AY	
IG(s)	1, 2, 3	
ATD Capacities	E, SP, PP	
MSCHE standards	III, IV, VI	
January 2020 Update	Worked with the Office of Student Affairs and CIP to embed the virtual orientation into the Spring section	
August 2020 Update	No further update.	
Responsible Executive	Drs. Rios/Beaudin	
Activity/Initiative	Working with the VP of Student Affairs and the other Campus CEOs, explore and launch an initiative to require new student attendance at Orientation sessions college-wide (FT and PT).	
Lead Responsibility	Drs. Rios/Beaudin	
Criteria for Success Including measure(s)	Orientation attendance is mandatory for Fall 2020.	
Timeline	2019 – 20 AY	
IG(s)	1, 2, 3	
. ,		
ATD Capacities	E, SP, PP	
ATD Capacities MSCHE standards	III, IV, VI	
MSCHE standards	III, IV, VI Deans attended and spoke at January orientation; virtual orientation being embedded into COL 101/105	
MSCHE standards January 2020 Update August 2020 Update	III, IV, VI Deans attended and spoke at January orientation; virtual orientation being embedded into COL 101/105 Blackboard sites; letter will go out to all new students regarding this.	
MSCHE standards January 2020 Update August 2020 Update Responsible Executive	III, IV, VI Deans attended and spoke at January orientation; virtual orientation being embedded into COL 101/105 Blackboard sites; letter will go out to all new students regarding this. Due to COVID-19 and remote instruction, in-person orientation was cancelled for Fall 2020. Drs. Rios/Beaudin	
MSCHE standards January 2020 Update August 2020 Update Responsible Executive Activity/Initiative	III, IV, VI Deans attended and spoke at January orientation; virtual orientation being embedded into COL 101/105 Blackboard sites; letter will go out to all new students regarding this. Due to COVID-19 and remote instruction, in-person orientation was cancelled for Fall 2020. Drs. Rios/Beaudin Expand academic advising initiatives for the Eastern Campus.	
MSCHE standards January 2020 Update August 2020 Update Responsible Executive	III, IV, VI Deans attended and spoke at January orientation; virtual orientation being embedded into COL 101/105 Blackboard sites; letter will go out to all new students regarding this. Due to COVID-19 and remote instruction, in-person orientation was cancelled for Fall 2020. Drs. Rios/Beaudin	

IG(s)	1, 2
ATD Capacities	LV, PP
MSCHE standards	III
January 2020 Update	Working with the Office of Student Affairs and Office of Academic Affairs, East Campus is supporting the advising pilot program.
August 2020 Update	Due to the onset of the COVID-19 pandemic, faculty advisors were not solicited in Spring 2020, given the challenges of transitioning instruction to a remote environment just prior to the Priority Registration period. The April 1 st Eastern campus advising event planned for continuing students was also cancelled. After the extended spring break, all student advising and AAMC-related work was conducted remotely via email, phone, and Zoom.
Responsible Executive	Drs. Rios/Beaudin
Activity/Initiative	Plan and deliver campus faculty appreciation day; staff appreciation day.
Lead Responsibility	Drs. Rios/Beaudin
Criteria for Success	High attendance (+50% of each group).
Including measure(s)	
Timeline	2019 – 20 AY
IG(s)	2, 4
ATD Capacities	LV, TL
MSCHE standards	V
January 2020 Update	Holiday gathering held with about 75 East Campus employees in attendance. Phase II in progress.
August 2020 Update	On hold. Due to Covid-19, in person gatherings are not possible this year.
Responsible Executive	Drs. Rios/Beaudin
Activity/Initiative	Build a course schedule for the Culinary Building that will include intentionally-sequenced general education courses.
Lead Responsibility	Dr. Jenn Browne
Criteria for Success Including measure(s)	50% more general education courses offered for both fall and spring.
Timeline	2019 – 20 AY
IG(s)	1, 3
ATD Capacities	TL, SP
MSCHE standards	VI
January 2020 Update	There are currently 7 classes being offered at the Culinary Building.
August 2020 Update	On hold. Due to Covid-19, general education courses are being held remotely for Fall 2020.
Responsible Executive	Drs. Rios/Beaudin
Activity/Initiative	For the Academic Success Center, coordinate a monthly meeting of tutoring center faculty liaison to review issues and discuss strategies and resources necessary to improve student support and increase links to teaching faculty in courses.
Lead Responsibility	Dr. Jenn Browne
Criteria for Success	A coordinated plan is available in May 2020.
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Including measure(s)		
Timeline	2019 – 20 AY	
IG(s)	1, 5	
ATD Capacities	LV, PP	
MSCHE standards	III	
January 2020 Update	One formal meeting held. Numerous individual sessions held in the Fall semester by phone. Utilization reposubmitted to OPIE's Dr. Helen Wittmann.	
August 2020 Update	Revised and completed. In response to COVID-19 and remote instruction, Dr. Arcomano Britton, working with our Writing Center Coordinator, Professor Susan Fanning, and our Math and Science Center Coordinate Professor Marta Szpak, developed a new, coordinated tutoring model for remote instruction including departmental emails and virtual links and website.	
Responsible Executive	Drs. Rios/Beaudin	
Activity/Initiative	Research and collect industry data and curriculum requirements for Certified Nursing Assistant and Home Health Care Aide programs.	
Lead Responsibility	Chair Jill Thornton	
Criteria for Success	New program proposal is submitted.	
Including measure(s)		
Timeline	2019 – 20 AY	
IG(s)	1, 3	
ATD Capacities	LV, TL, SP	
MSCHE standards	III	
January 2020 Update	In progress with Prometrics/CAN testing site to begin in March.	
August 2020 Update	On-going. We continue to research allied health related academic opportunities in alignment with commun needs.	
Responsible Executive	Drs. Rios/Beaudin	
Activity/Initiative	Expand course offerings in the greenhouse, specifically BIO111-Botany.	
Lead Responsibility	Chair Ted Koukounas	
	BIO 111 is offered in the Spring 2020 or Fall 2021 semester in the greenhouse; depending on the status of the	
Criteria for Success		
Criteria for Success Including measure(s)	greenhouse facility, instructional supplies and availability of a full-time or adjunct faculty member.	
Including measure(s)	greenhouse facility, instructional supplies and availability of a full-time or adjunct faculty member.	
Including measure(s) Timeline	greenhouse facility, instructional supplies and availability of a full-time or adjunct faculty member. 2019 – 20 AY	
Including measure(s) Timeline IG(s)	greenhouse facility, instructional supplies and availability of a full-time or adjunct faculty member. 2019 – 20 AY 1, 4 TL, SP III, V	
Including measure(s) Timeline IG(s) ATD Capacities	greenhouse facility, instructional supplies and availability of a full-time or adjunct faculty member. 2019 – 20 AY 1, 4 TL, SP III, V Greenhouse fire safety system installed, inspection to be held, meetings held with FSC, initial personnel	
Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards	greenhouse facility, instructional supplies and availability of a full-time or adjunct faculty member. 2019 – 20 AY 1, 4 TL, SP III, V	

Activity/Initiative	Through tri-campus effort, finalize a one semester developmental course in mathematics (with two pathways)
	that will serve a vast majority of students that need developmental math.
Lead Responsibility	Chair Ted Koukounas
Criteria for Success	One semester math course is finalized college-wide.
Including measure(s)	
Timeline	2019 – 20 AY
IG(s)	1, 3
ATD Capacities	DT, TL
MSCHE standards	IV
January 2020 Update	Dr. Beaudin met with the mathematics chairs, departments have been meeting, data being collected by Dr.
	Okerblom on success in gateway mathematics courses.
August 2020 Update	On-going. This work will continue in the 2020-2021 academic year.
Responsible Executive	Drs. Rios/Beaudin
Activity/Initiative	Create a more diverse schedule of Physical Education courses to maximize the use of the Health and Wellness
	Center.
Lead Responsibility	Chair Dee Fabian
Criteria for Success	Increase diversity of PE courses by 25%.
Including measure(s)	
Timeline	2019 - 20 AY
IG(s)	1, 4
ATD Capacities	TL, SP
MSCHE standards	ļIII
January 2020 Update	Taking place. January retirement of FT PE professor is, of course, a concern to achieving this objective.
August 2020 Update	Completed. Course diversity was increased by approximately 25% with the addition of three new courses
	(Swimming, Swimming for Fitness and Lifeguarding) when the Health and Wellness Building opened.
	Further course diversity will be considered when we resume regular, on campus operation.
Responsible Executive	Drs. Rios/Beaudin
Activity/Initiative	Submit proposal to add/revise degree programs to include AOS offerings for Culinary.
Lead Responsibility	Director/Chair, Culinary programs
Criteria for Success	Proposal is submitted.
Including measure(s)	
Timeline	
1 1111011110	2019 – 20 AY
IG(s)	2019 – 20 AY 1, 3
IG(s)	1, 3
IG(s) ATD Capacities	1, 3 TL, SP
IG(s) ATD Capacities MSCHE standards	1, 3 TL, SP V
IG(s) ATD Capacities MSCHE standards January 2020 Update	1, 3 TL, SP V Conversations began in late August.

Lead Responsibility	Chair Michael Boecherer
Criteria for Success	Skills improve by course.
Including measure(s)	
Timeline	2019 – 20 AY
IG(s)	1, 4
ATD Capacities	TL, SP
MSCHE standards	V
January 2020 Update	Pilot program is running in which students are going to the lab, working on writing projects assigned by the reading instructor (a holistic language experience). Students have the ability to choose topics pertinent to their other courses, thereby demonstrating a link between reading and a variety of current disciplines.
August 2020 Update	Pilot completed. Instructors noted a marked difference in student confidence. Program will continue and further investigation will need to be done to determine skills improvement by course once we return to on campus instruction.
Responsible Executive	Drs. Rios/Beaudin
Activity/Initiative	Complete a program review for the Liberal Arts and Sciences, Social Science, AA degree program.
Lead Responsibility	Chair Faye Lourenso
Criteria for Success	Completed program review college-wide.
Including measure(s)	
Timeline	2019 - 20 AY
IG(s)	1, 4
ATD Capacities	TL, PP
MSCHE standards	III
January 2020 Update	Currently underway, draft already submitted.
August 2020 Update	The program review was submitted. The external review was postponed in Spring 2020 due to Covid-19. A virtual visit is being scheduled for 2020-2021.
Responsible Executive	Drs. Rios/Beaudin
Activity/Initiative	Prepare a Café Staffing and Management/Retention Plan and develop a bi-annual training plan for Peconic Café staff.
Lead Responsibility	Dr. Mary Reese
Criteria for Success Including measure(s)	Plan in place and utilized by new Director.
Timeline	2019 – 20 AY
IG(s)	4
ATD Capacities	PP
MSCHE standards	IV
January 2020 Update	Leadership and funding changes occurred in the Fall semester. Many changes in progress which are being communicated to the campus community.
August 2020 Update	Given Covid-19, Peconic Café closed. Reopen plan developed for Fall 2020.
Responsible Executive	Drs. Rios/Beaudin

	Activity/Initiative	Expand Virtual Reality session offerings during the 2019/20 academic year.
	Lead Responsibility	Director Dana Antonucci-Durgan
	Criteria for Success	Session offerings increase by 25%.
	Including measure(s)	
	Timeline	2019 – 20 AY
	IG(s)	3
	ATD Capacities	DT
	MSCHE standards	III, V
	January 2020 Update	Considerable increase in number of sessions in the Fall semester.
	August 2020 Update	VR sessions increased in the Fall 2019 from the previous year. Due to Covid-19, the virtual reality sessions
		were stopped in early March so session counts were lower due to remote coursework.
	Responsible Executive	Drs. Rios/Beaudin
	Activity/Initiative	Create a taskforce that will meet regularly to enhance communication at the front-line of student services in
		the One-Stop.
	Lead Responsibility	Director Suzanne Dela Raba
	Criteria for Success	Task Force is formed and has a final, written plan for communication enhancements at year-end.
	Including measure(s)	The state of the s
	Timeline	2019 – 20 AY
	IG(s)	5
	ATD Capacities	EC
	MSCHE standards	VI
	January 2020 Update	Personnel transfers created a vacuum on this initiative at the present time. It will be revisited.
	August 2020 Update	On hold. The focus of student services in the One-Stop were changed due to Covid-19 and remote and
		staggered work schedules.
	Responsible Executive	Drs. Rios/Beaudin
	Activity/Initiative	Finalize classroom and lab preparations for the Nursing Program to make the move and transition from
		Downtown Center to the Eastern Campus.
	Lead Responsibility	Director Anthony DeAngelis, Dr. Jenn Browne, Chair Jill Thornton
	Criteria for Success	In January 2020, Spring semester, flooring is updated, materials are in place in Corchaug, and the PN program
	Including measure(s)	is fully located in Corchaug with classes running.
	Timeline	2019 – 20 AY
	IG(s)	4
	ATD Capacities	SP, PP
	MSCHE standards	III, V
	January 2020 Update	PN program moved to the East Campus in January. Fully operational.
	August 2020 Update	Completed
Michael J. Grant Campus	Responsible Executive	Executive Dean/CEO
	Activity/Initiative	Plant Operations & Capital Projects:
	,	1. Oversee the construction and "move-in" of the Sagtikos Renovation (Arts & Chem Lab.)
		` ' '

	2. Oversee the design and construction of the Plant Operations Renovation
	3. Partner with the VP of Academic Affairs on the STEM building design and construction of Internal
	Renovation of Paumanok Hall to house Allied Health Programs including specimen room, 2 new offices,
	and 2 additional classrooms
Lead Responsibility	Director of Plant Operations & Department Head
Criteria for Success	1. Completion of construction & opening of new center
Including measure(s)	2. Get the construction bid awarded and construction beginning
	3. Get the construction bid awarded and construction beginning
	4. Work with the academic department and plant operations to have the redesign complete
Timeline	1. Sept. 2020
	2. Sept 2020
	3. January 2020
	4. Begin summer 2020
IG(s)	1, 2, 3
ATD Capacities	TL, EC
MSCHE standards	I, III, IV
January 2020 Update	All work being performed in accordance to the construction project schedule and is on time.
August 2020 Update	Still on target for Sept. 2020
rugust 2020 Opuate	2. Delays encountered with the Engineering & Architectural firms
	3. January 2020
	4. Begin fall 2020, delayed due to pandemic.
Responsible Executive	Executive Dean/CEO
Activity/Initiative	Plant Operations: Complete LED Lighting Grant Project
	Director of Plant Operations & Campus Electricians
	Director of Frank Operations & Campus Electricians
Lead Responsibility	Complete full installation of LED throughout compus
Criteria for Success	Complete full installation of LED throughout campus
Criteria for Success Including measure(s)	
Criteria for Success Including measure(s) Timeline	January 2020
Criteria for Success Including measure(s) Timeline IG(s)	January 2020 2, 3
Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities	January 2020 2, 3 TL
Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards	January 2020 2, 3 TL I, VI
Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities	January 2020 2, 3 TL I, VI Following buildings completed: Paumanok Hall, Nesconset Hall, Asharoken Hall, HS&E – A, D & F Wings,
Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards	January 2020 2, 3 TL I, VI Following buildings completed: Paumanok Hall, Nesconset Hall, Asharoken Hall, HS&E – A, D & F Wings, Caumset Hall, Sally Ann Slacke Bldg., Captree Commons, Kids Cottage. Pending PSE&G approval are the
Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards	January 2020 2, 3 TL I, VI Following buildings completed: Paumanok Hall, Nesconset Hall, Asharoken Hall, HS&E – A, D & F Wings, Caumset Hall, Sally Ann Slacke Bldg., Captree Commons, Kids Cottage. Pending PSE&G approval are the following: HS&E – B, C & E Wings, Sagtikos A&S (engineering working w/State for 2nd rebate), Campus
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Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards	January 2020 2, 3 TL I, VI Following buildings completed: Paumanok Hall, Nesconset Hall, Asharoken Hall, HS&E – A, D & F Wings, Caumset Hall, Sally Ann Slacke Bldg., Captree Commons, Kids Cottage. Pending PSE&G approval are the following: HS&E – B, C & E Wings, Sagtikos A&S (engineering working w/State for 2nd rebate), Campus Wide recessed lighting fixture upgrade (8" high-hat) approx. 200 units. HSE:
Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards January 2020 Update	January 2020 2, 3 TL I, VI Following buildings completed: Paumanok Hall, Nesconset Hall, Asharoken Hall, HS&E – A, D & F Wings, Caumset Hall, Sally Ann Slacke Bldg., Captree Commons, Kids Cottage. Pending PSE&G approval are the following: HS&E – B, C & E Wings, Sagtikos A&S (engineering working w/State for 2nd rebate), Campus Wide recessed lighting fixture upgrade (8" high-hat) approx. 200 units. HSE: • B-Wing: Is 90 percent complete – Waiting on 2 replacement for shower area (they came in damaged).
Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards January 2020 Update	January 2020 2, 3 TL I, VI Following buildings completed: Paumanok Hall, Nesconset Hall, Asharoken Hall, HS&E – A, D & F Wings, Caumset Hall, Sally Ann Slacke Bldg., Captree Commons, Kids Cottage. Pending PSE&G approval are the following: HS&E – B, C & E Wings, Sagtikos A&S (engineering working w/State for 2nd rebate), Campus Wide recessed lighting fixture upgrade (8" high-hat) approx. 200 units. HSE: B-Wing: Is 90 percent complete – Waiting on 2 replacement for shower area (they came in damaged). Revising the rebate to include the 2 nd floor of the B-wing (corridor outside the weight room/dance)
Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards January 2020 Update	January 2020 2, 3 TL I, VI Following buildings completed: Paumanok Hall, Nesconset Hall, Asharoken Hall, HS&E – A, D & F Wings, Caumset Hall, Sally Ann Slacke Bldg., Captree Commons, Kids Cottage. Pending PSE&G approval are the following: HS&E – B, C & E Wings, Sagtikos A&S (engineering working w/State for 2nd rebate), Campus Wide recessed lighting fixture upgrade (8" high-hat) approx. 200 units. HSE: B-Wing: Is 90 percent complete – Waiting on 2 replacement for shower area (they came in damaged). Revising the rebate to include the 2 nd floor of the B-wing (corridor outside the weight room/dance studio also including the weight room office lighting).
Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards January 2020 Update	January 2020 2, 3 TL I, VI Following buildings completed: Paumanok Hall, Nesconset Hall, Asharoken Hall, HS&E – A, D & F Wings, Caumset Hall, Sally Ann Slacke Bldg., Captree Commons, Kids Cottage. Pending PSE&G approval are the following: HS&E – B, C & E Wings, Sagtikos A&S (engineering working w/State for 2nd rebate), Campus Wide recessed lighting fixture upgrade (8" high-hat) approx. 200 units. HSE: B-Wing: Is 90 percent complete – Waiting on 2 replacement for shower area (they came in damaged). Revising the rebate to include the 2 nd floor of the B-wing (corridor outside the weight room/dance studio also including the weight room office lighting). C-Wing: Fixture replacement has been completed.
Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards January 2020 Update	January 2020 2, 3 TL I, VI Following buildings completed: Paumanok Hall, Nesconset Hall, Asharoken Hall, HS&E – A, D & F Wings, Caumset Hall, Sally Ann Slacke Bldg., Captree Commons, Kids Cottage. Pending PSE&G approval are the following: HS&E – B, C & E Wings, Sagtikos A&S (engineering working w/State for 2nd rebate), Campus Wide recessed lighting fixture upgrade (8" high-hat) approx. 200 units. HSE: B-Wing: Is 90 percent complete – Waiting on 2 replacement for shower area (they came in damaged). Revising the rebate to include the 2 nd floor of the B-wing (corridor outside the weight room/dance studio also including the weight room office lighting).

	Sagtikos A&S:
	We have been following up with Central engineering and thus far rebate approvals have not been received
	Recessed Lighting:
	• Vendor is looking into alternate fixture manufactures so that there is no cost to the college. We are
	still working with PSE&G rebate details.
Responsible Executive	Executive Dean/CEO
Activity/Initiative	<u>Plant Operations:</u> Asharoken Hall: Complete internal renovation including: ADA door openers, new
	student gathering patio, hallway program art and signage, underneath building skirt installed, and
	where needed new student classroom furniture.
Lead Responsibility	Director of Plant Operations
Criteria for Success	1. New building skirt
Including measure(s)	2. ADA Doors
	3. Patio
	4. Hallway Art
	5. New classroom furniture
Timeline	March 2020
IG(s)	1, 2, 3
ATD Capacities	TL
MSCHE standards	I, VI
January 2020 Update	The four areas of Plant Operations' responsibility are completed (items 1, 2, 3, 5). Art work addition in
	hallways (item 4) is underway by the AV department.
August 2020 Update	Action to add artwork to hallway has been delayed due to budgetary constraints.
Responsible Executive	Executive Dean/CEO
Activity/Initiative	Admissions:
	1. Have admissions director have 1-1 planning session with each academic Chair / area.
	2. Offer phase 2 of high school administration "working group"
	3. Implement programming for student and parents of new applicants to foster engagement during enrollment cycle.
	4. Increase enrollment yields by 2% and conversion rate of applications by 5%.
	5. Create a new summer "academy" for high school students in Photography, Visual Arts, and Theater
Lead Responsibility	Director of Admissions, Assistant Dean of Counseling & Associate Dean of Students Services
Criteria for Success	1. New partnership in enrollment with academic areas (meetings and Chair outreach)
Including measure(s)	2. Provide a superintendent meeting spring 2020.
	3. Offer 5 workshops for incoming students and parents
	4. Increase enrollment yields by 2% and conversion rate of applications by 5%.
	5. Launch first summer academy's
Timeline	August 2020
IG(s)	1, 3, 5
ATD Capacities	E, EC, PP

	MSCHE standards	I, IV, VI
	January 2020 Update	 Have admissions director have 1-1 planning session with each academic Chair/area. Admission Director had 1:1 meeting with Chairs and Assistant Chairs for the following departments: Communications, Photographic Imaging, English, Humanities, Philosophy, Business, Accounting, Criminal Justice. At these meetings the enrollment for the programs was reviewed and we discussed new initiatives we can organize to increase awareness and enrollment in the programs. Offer phase 2 of high school administration "working group". Provide a superintendent meeting Spring 2020. A meeting of high school administrators was held in 2019 and since Dr. Keane left we have not set up a new meeting for 2020. It was handled out of the Executive Dean's office and this will occur in Spring 2020 under the leadership of Dr. Rios and Admissions. Implement programming for student and parents of new applicants to foster engagement during enrollment cycle. We offered 4 workshops for incoming students and parents. Career and Transfer was involved with 2 Open House workshops and 2 winter workshops that provided information on career services and career planning for students and their families. These were in conjunction with Admissions and with Financial Aid. Assistant Dean collaborated with Associate Academic Dean Sepulveda to provide orientation workshops to kick off the Career and Academic Success Program. Career counselors also provided counseling to new students at Admissions and the Counseling Center during Summer 2019. Increase enrollment yields by 2% and conversion rate of applications by 5%. For the Spring 2020, we went from 742 New Students in 2019 to 790 New Students as of 1/28/20 so we have a 6% Enrollment Yield Increase. This is currently being worked on for the Fall 2020 semester. Create a new summer "academy" for high school students in Photography, Visual Arts, and Theater. This initiative is under development with the Executive Dean and the department Chairs.
	August 2020 Update	 This is in progress. Meetings occurred with Communication and the Arts, Business, English and Humanities, and Allied Health. The remainder of the project was put on hold due to pandemic campus closures. Project was put on hold due to pandemic campus closures. Project was altered due to pandemic campus closures. Zoom information sessions were held for Admissions and Financial Aid. Two sessions of Adult Learner Virtual Information Open House with other SUNY schools was held on July 29, 2020. Installed a chat box feature for Admissions inquiries. Did not meet projected increase in yield due to the pandemic. Project was put on hold due to pandemic campus closures.
	Responsible Executive	Executive Dean/CEO
	Activity/Initiative Lead Responsibility	Retention: 1. Review results and revise/expand the STH program for probation, dismissed, and academically struggling students 2. Review and expand and institutionalize the Associate Deans Academic Referral program 3. Expand outreach to the online leaner student workshop and assess results. 4. Implement early DNR communication plan Associate Academic Deans
Į	Lead Responsibility	ASSOCIATE ACAUCITIC Deatis

Criteria for Success	Increase retention by 2% of continuing students.
Including measure(s)	Increase probation student success by 2%
	Increase participation in online learner orientation by 5%
Timeline	August 2020
IG(s)	1, 6
ATD Capacities	TL, EC
MSCHE standards	
MSCHE standards January 2020 Update	 I. III, IV STH Fall 2019: 65 students registered, of which upon completion of the semester, 40 earned a GPA of 2.0 or higher and 34 registered for classes in Spring 2020. STH Spring 2020: 38 students are currently registered. Student Mandated Referral to the Academic Dean: Done with CDC, OTA and VST for students at risk of failing. Worked with a total of (37) students in the Fall 2019; (5) students failed and need to repeat, (3) were no shows which we tried to reach out to without reply High School at-risk students' program: (Brentwood, Central Islip, and Wyandanch High Schools) Program phase 1: started Fall 2018 recruited 311 – 300 registered, 232 students returned for second semester (77% returned) Program phase 2: started Fall 2019 recruited 488 – 356 registered, 275 students returned for second semester (77% returned) NOTE: Biggest problems seen with this program and the following of the students was staffing resources. Not all students came to Grant (went to the other campuses). Some transferred to other four-year schools. Some did not have resources to continue (due to citizen status and due to losing financial aid). Lastly some were discouraged by the amount of remedial classes they were required to complete. Career Academic Success Program: (Established Fall 2019. Created system and shared file and have tested with (5) students, all successful). Looking to implement with high school follow-up system. This program is a partnership between academic affairs, financial aid services, careers services, and the counseling department (mental health, advising and special accommodations). Program Mission:
	purview. Students were contacted by phone.

August 2020	2.	The STH program migrated to a remote modality as of a result of the pandemic. Forty percent of the 41 students registered for the Fall 2020 semester. Outreach is occurring to those who did not. Project was put on hold due to pandemic campus closures. Project was put on hold due to pandemic campus closures. DNR list was distributed to the Academic Advising and Mentoring Center. Calls and emails went out to students and appointments were scheduled for advising through the AAMC.
Responsible	Executive Executive	ve Dean/CEO
Activity/Init		Arts General Studies Program (about 1,440 students):
	1.	Implement a Communication Plan to foster Engagement
	2.	Develop an advisement plan for students
	3.	Create a Career Center intrusive model of services for this population
	4.	Prepare a learning community model for implementation in Fall of 2020
Lead Respon		m Administrator, Assistant Dean of Counseling, AAMC Director
Criteria for S		e retention by 2%
Including m		
Timeline	August	2020
IG(s)	1, 2, 3	
ATD Capac		
MSCHE sta		
January 202	2. 3.	Implement a Communication Plan to foster Engagement Develop an advisement plan for students Create a Career Center intrusive model of services for this population A specific plan for GS students is still underway and awaiting the discussion with the newly formed committee. Meanwhile, career counselors staffed the Counseling Center during priority registration where all students were counseled while waiting for their Counseling appointments and additional appointments were scheduled for follow up. Prepare a learning community model for implementation in Fall of 2020 These goals fall under the auspices of Associate Dean of Academic Affairs, Elizabeth Spagnola. Dean Spagnola reports: The newly appointed Program Administrator for GS will continue progress implementing a communication plan for the LAS: General Studies program to foster student engagement. A formal advisement plan for GS students is under evaluation at the central administration level. Discussions are inclusive of the campus Counseling Centers, AAMC, and faculty. This topic is also under discussion at the central administration level related to guided pathways. We continue to progress with the nascent learning community model with the formation of the LAS: General Studies committee.
August 2020	2. Pro 3. Pro	oject was put on hold due to pandemic campus closures. oject was put on hold due to pandemic campus closures. oject was put on hold due to pandemic campus closures. oject was put on hold due to pandemic campus closures.
Responsible	Executive Executi	ve Dean/CEO
I *	U.	

Activity/Initiative	Campus Professional Development / TLC:
rectivity/initiative	1. Continue expansion of the Faculty Learning Community Model and launch the new employee cohort
	November 1.
	2. Partner with Campus Diversity Committee on staff, faculty, and administrator training and
	development workshops.
	3. Partner with Executive Dean on Administrator summer retreat program.
	4. Provide 4 academic chair workshops annually on classroom & online observation
	5. Expand annual AME luncheon and wellness program to include more developmental programming
	6. Track and support mandated PD departmental programming.
Lead Responsibility	Director of Campus TLC and appropriate departmental partners
Criteria for Success	
Including measure(s)	
Timeline	
IG(s)	1, 2, 5
ATD Capacities	LV, TL, EC
MSCHE standards	I, III, IV
January 2020 Update	Progress on these goals has stalled due to leadership transition.
August 2020 Update	Project was put on hold due to pandemic campus closures.
Responsible Executive	Executive Dean/CEO
Activity/Initiative	New Academic Programing:
	1. Prepare and submit 3 new campus academic programs for Fall 2020 offering.
	2. Offer 4 Humanity Center programmatic offerings on the campus throughout the academic year.
Lead Responsibility	Associate Academic Deans
Criteria for Success	
Including measure(s)	
Timeline	
IG(s)	1, 2, 6
1	TL, EC
	I, III, IV
January 2020 Update	1. Two new programs were developed and are moving through curricular approval processes:
	- Performing Arts, AS degree is ready to go to Campus Curriculum for a vote
	- Sports Management Studies, AS degree and four new courses are under revision to be ready to
	submit to Campus Curriculum
	- Additionally, CDC: Addiction Studies CASAC Certificate Program (Changing the CDC program
	name to Addiction Studies for marketing and reflecting what is in the field;
	2. The Humanities Working Group at the Grant Campus sponsored the following events in Fall 2019:
	- Erie Canal Exhibit (October 2 to October 30)
	- Brentwood Historical Society Presentation (October 2) Bay Nagran of the Naw York Verlages Presentation (October 16)
	 Ray Negron of the New York Yankees Presentation (October 16) Ciaran Sheehan, Broadway star (October 30)
	- CJATAN SHEENAN BYOARWAY STAY (UCLODER SU)

	- Modern Times Presentation (December 2)
	- Modern Times Presentation (December 2) - Communications Pop-up event
	- Communications Pop-up event - Theatre Pop-up event
	- Photo and Visual Arts Pop-up event
	- English Department Monologue Pop-up event
August 2020 Update	New Programs:
August 2020 Opuate	 The Performing Arts, AS degree was supported in Campus Curriculum and is poised to submit to SUNY for approval. The Sports Management Studies, AS is in final revisions to be submitted to Campus Curriculum
	fall 2020
	- The changes have occurred and the CDC program is now officially the Addiction Studies, AAS
	2. Project was put on hold due to pandemic campus closures.
Responsible Executive	Executive Dean / CEO
Activity/Initiative	Student Activities:
	1. Conduct four focus groups of new students to describe their experience and expectations around New Student Orientation (ORT).
	2. Enhance participation in New Student Orientation (numbers coming)
	3. Review current uses of technology enhance programming and campus reservations.
	4. Expand Student Leadership opportunities.
	5. Expand student participation in campus clubs, activities, and programs.
Lead Responsibility	Director of Student Activities
Criteria for Success	1. Focus group data
Including measure(s)	2. Increase of new student participation by 5%
	3. Increase club participation by 5%
Timeline	
IG(s)	1, 5
ATD Capacities	TL, EC
MSCHE standards	I, III, IV
January 2020 Update	Focus groups for Orientation are being coordinated this Spring 2020 semester. Participation in New Student Orientation has decreased, however initiatives to increase participation were implemented. Microsoft Teams and social media changes have been put in place this year to enhance programming and reservations. Student leadership opportunities have expanded to include three new workshops around the Student Leadership Competencies. We are still measuring student participation in clubs, activities and programs, but at mid-year our numbers are decreased.
August 2020 Update	1. ORT focus groups were scheduled in Spring 2020, but project was put on hold due to pandemic campus
Sant = 1 = 3 Spants	closures. It was not until summer that were able to obtain a zoom license.
	2. Participation in activities report is incomplete. We run data from 25live, but project was put on hold
	due to pandemic campus closures.
	3. Club participation – it is very challenging to track club participation. There was a significant loss in
	club advisors for 2019-2020, twelve advisors stepped down from their clubs (eight resigned and four
	club advisors for 2019-2020, twelve advisors stepped down from their clubs (eight resigned and four

	 additional requested a leave from active advising for a temporary period). Most advisors sighted additional job responsibilities as the primary reason they need to leave club advising. 4. Microsoft Teams was implemented in October for Campus Activities management of information. This has increased collaboration and provided a smoother transition for remote work that began in March. 5. Social Media training has been ongoing and Peer Mentors have begun regular live streams for events and activities as well as general inquires like discussing stress at finals time. We have increased our social media following by 226 people.
Responsible Executive	Executive Dean / CEO, VP of Academic and Student Affairs
Activity/Initiative	Student On-Boarding & Intake:
	1. Support CRM install
	2. Support Guided Pathway Project and on-boarding procedures
Lead Responsibility	Admissions Director and Central
Criteria for Success	Implementation of new software and usage to new students
Including measure(s)	
Timeline	Fall 2010
IG(s)	1, 2, 6
ATD Capacities	DT, EC
MSCHE standards	I, IV
January 2020 Update	Theresa Saladino, Assistant Dean of Student Services/Director of Admissions is an active member of the College-wide CRM implementation team and will represent the Campus's needs.
August 2020 Update	 There is still no date for CRM live. Communication plans have been updated into the CRM. It is being used for the chat bot to set up communication with students. Admissions is supporting all of these efforts. Project was put on hold due to pandemic campus closures.
Responsible Executive	Vice President for Student Affairs and Executive Deans
Activity/Initiative	Establish one Student Government Association Constitution across all three campuses with local bylaws for each campus.
	tor each campus.
Lead Responsibility	Associate Dean Patty Munsch, Associate Dean Meryl Rogers, Associate Dean Edward Martinez and Associate Dean Mary Reese
Criteria for Success	Associate Dean Patty Munsch, Associate Dean Meryl Rogers, Associate Dean Edward Martinez and Associate Dean Mary Reese A draft Student Government Association Constitution will be presented to the Board of Trustees for their
Criteria for Success Including measure(s)	Associate Dean Patty Munsch, Associate Dean Meryl Rogers, Associate Dean Edward Martinez and Associate Dean Mary Reese A draft Student Government Association Constitution will be presented to the Board of Trustees for their review in August 2020
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Criteria for Success Including measure(s)	Associate Dean Patty Munsch, Associate Dean Meryl Rogers, Associate Dean Edward Martinez and Associate Dean Mary Reese A draft Student Government Association Constitution will be presented to the Board of Trustees for their review in August 2020 Fall 2019 the three Student Government Associations will review their constitutions to identify similarities and differences Winter 2020 the three Student Government Associations will determine what changes they would like seen
Criteria for Success Including measure(s)	Associate Dean Patty Munsch, Associate Dean Meryl Rogers, Associate Dean Edward Martinez and Associate Dean Mary Reese A draft Student Government Association Constitution will be presented to the Board of Trustees for their review in August 2020 Fall 2019 the three Student Government Associations will review their constitutions to identify similarities and differences
Criteria for Success Including measure(s)	Associate Dean Patty Munsch, Associate Dean Meryl Rogers, Associate Dean Edward Martinez and Associate Dean Mary Reese A draft Student Government Association Constitution will be presented to the Board of Trustees for their review in August 2020 Fall 2019 the three Student Government Associations will review their constitutions to identify similarities and differences Winter 2020 the three Student Government Associations will determine what changes they would like seen within the constitution Spring 2020 the three Student Government Associations will engage a writing team to draft a new college-wide constitution with votes by each campus Student Government Association prior to the close of the

	MSCHE standards	IV, VI
	January 2020 Update	Progress on Fall and Winter goals stalled. Anticipating a comprehensive progress report in Spring 2020.
	August 2020 Update	The final draft was sent to Dr. Adams for review and approval. It is one document with three separate by-laws
		(one for each campus body).
		They continued to meet College-wide and individually throughout the summer and into the fall 2020 semester.
		They successfully transferred to a new leadership team based on elections held April 2020
	Responsible Executive	Vice President for Student Affairs and Executive Deans
	Activity/Initiative	Access and utilization of the Citywide Immunization Registry by the health services offices via the
		enhanced protocols of accessing health records upon application and only applying registration blocks
		to those students without accessible medical records.
	Lead Responsibility	Associate Dean Patty Munsch, Associate Dean Meryl Rogers, Associate Dean Edward Martinez and Associate Dean Mary Reese
	Criteria for Success	The health services offices will be reviewing all new student applications via Argos and searching for medical
	Including measure(s)	records in NYSIIS and CIR by March 2020.
	Timeline	The health services offices will all have access to the necessary Argos reports by December 2019 and will be
		trained in using the reports by January 2020. The health services office will have access to CIR by February
	10()	2020.
	IG(s)	5, 3
	ATD Capacities	E, EC, PP
	MSCHE standards	IV
	January 2020 Update	The CIR-Citywide Immunization Registry, similar to NYSIIS (NY State Department of Health), has proven to be another successful tool to aid with registration blocks. In December 2019 Health Services staff began utilizing this resource. Starting in October 2019, the Argos report of new student applications is downloaded daily in the Health Services office. The NYSIIS and CIR resources are used to collect immunization records, whenever available.
	August 2020 Update	This action has been completed and Health Offices are using it.
Academic Affairs	Responsible Executive	Vice President for Academic Affairs
	Activity/Initiative	Address student success by creating a college-wide learning community.
	Lead Responsibility	Associate Vice President for Academic Affairs
	Criteria for Success	100% of faculty registrants attend all six sessions on teaching and learning topics.
	Including measure(s)	
	Timeline	June 2020
	IG(s)	1
	ATD Capacities	TL
	MSCHE standards	III, IV, V
	January 2020 Update	22 people attended 2 or more of the workshops, 45% participation rate of the 3 workshops
	August 2020 Update	Four workshops were completed with a 40% participation rate. The last two workshops were canceled due to
		the pandemic.
	Responsible Executive	Vice President for Academic Affairs

Activity/Initiative	Address student access, success, and completion of programs by creating a review process for academic
Activity/illitiative	
T 1 D 11.117	departments to re-evaluate programs to meet student goals of career/transfer upon graduation. (Pathways) Assistant Dean for Academic Affairs/Student Success Initiatives
Lead Responsibility	
Criteria for Success	Binary.
Including measure(s)	T 1 2020
Timeline	July 2020
IG(s)	
ATD Capacities	TL, EC, SP
MSCHE standards	III, IV
January 2020 Update	All department chairs, assistant chairs, curriculum committee members, and program leads were invited to a day-long Program Mapping Webinar event. Meetings set up to review the process to create college-wide "Areas of Interest." Applied for another SUNY Guided Pathways Accelerated grant to assist in funding of professional development.
August 2020 Update	Review Process was created. Program entry requirements were assessed to mitigate student barriers. Collegewide academic "Areas of Interest" creation process was discussed. SUNY Guided Pathways Accelerated grant was denied due to an undue burden on the college at this time. However, representatives attended all related webinars.
Responsible Executive	Vice President for Academic Affairs
Activity/Initiative	Address student success in ESL programs through faculty development
Lead Responsibility	College Director of ESL
Criteria for Success	Survey Adjunct ESL faculty on development needs – 75% response.
Including measure(s)	Conduct 2/3 faculty development workshops based on survey results with 30% participation.
Timeline	November 2019
	March 2020
IG(s)	1
ATD Capacities	TL
MSCHE standards	III, IV, V
January 2020 Update	Surveyed ESL faculty on development needs with 76% response rate. Plans in action for workshops in spring semester
August 2020 Update	75% of the instructors attended workshops offered by the College and outside sources on Blackboard,
	Collaborate, and Zoom.
Responsible Executive	Vice President for Academic Affairs
Activity/Initiative	Facilitate student success and completion by creating and implementing at least three Degree Works
,	Informational Sessions for student understanding of their Degree Works Audit. (Pathways)
Lead Responsibility	College Director of Student Support Services
Criteria for Success	Creation of sessions
Including measure(s)	Implementation of 3 sessions
Timeline	November 2019
	March 2020
I	2020

IG(s)	1,5
ATD Capacities	DT, E, TL, EC
MSCHE standards	I, III, IV,
January 2020 Update	Degree Works informational sessions have been created and are scheduled for March 2020.
August 2020 Update	Three of the 10 planned sessions were completed in March before we started virtual learning.
Responsible Executive	Vice President for Academic Affairs
Activity/Initiative	Increase student access, success, and completion by acquiring new clinical placement opportunities to increase
	learning opportunities and seat capacity.
Lead Responsibility	Associate Dean School of Nursing
Criteria for Success	Clinical placement will increase by 10%.
Including measure(s)	
Timeline	March 2020
IG(s)	3
ATD Capacities	SP
MSCHE standards	V
January 2020 Update	Two new clinical sites have been acquired. One contract has been fully executed; the other is circulating for
	signature.
August 2020 Update	Clinical placement has exceeded the goal. Five new clinical sites have fully executed contracts. Three
	additional contracts are circulating for signature.
Responsible Executive	Vice President for Academic Affairs
Activity/Initiative	Increase student access to campus resources by launching a pilot micro-transit service.
Lead Responsibility	Executive Director of Sustainability Programs
	Binary.
Criteria for Success	pinary.
	Billary.
	August 2020
Including measure(s) Timeline	
Including measure(s) Timeline IG(s)	August 2020
Including measure(s) Timeline IG(s) ATD Capacities	August 2020 1,2,3
Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards	August 2020 1,2,3 LV, E, SP, PP II, IV, VI Assisted Suffolk County in preparation of an RFP for a pilot micro-transit initiative in Southampton Town,
Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards	August 2020 1,2,3 LV, E, SP, PP II, IV, VI
Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards January 2020 Update August 2020 Update	August 2020 1,2,3 LV, E, SP, PP II, IV, VI Assisted Suffolk County in preparation of an RFP for a pilot micro-transit initiative in Southampton Town, which replaces an important student connection to the Eastern Campus (10A). Suffolk County has announced award of a contract for the pilot micro-transit initiative in Southampton Town.
Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards January 2020 Update	August 2020 1,2,3 LV, E, SP, PP II, IV, VI Assisted Suffolk County in preparation of an RFP for a pilot micro-transit initiative in Southampton Town, which replaces an important student connection to the Eastern Campus (10A). Suffolk County has announced award of a contract for the pilot micro-transit initiative in Southampton Town. Details on this contract will be shared during a LI Mobility Week Sustainable Transportation event on Sept.
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Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards January 2020 Update August 2020 Update Responsible Executive Activity/Initiative	August 2020 1,2,3 LV, E, SP, PP II, IV, VI Assisted Suffolk County in preparation of an RFP for a pilot micro-transit initiative in Southampton Town, which replaces an important student connection to the Eastern Campus (10A). Suffolk County has announced award of a contract for the pilot micro-transit initiative in Southampton Town. Details on this contract will be shared during a LI Mobility Week Sustainable Transportation event on Sept. 24th that we are hosting: https://www.eventbrite.com/e/virtual-event-transportation-and-complete-streets-innovations-tickets-119630067753 Vice President for Academic Affairs Facilitate student success and completion by developing an online catalog.
Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards January 2020 Update August 2020 Update Responsible Executive	August 2020 1,2,3 LV, E, SP, PP II, IV, VI Assisted Suffolk County in preparation of an RFP for a pilot micro-transit initiative in Southampton Town, which replaces an important student connection to the Eastern Campus (10A). Suffolk County has announced award of a contract for the pilot micro-transit initiative in Southampton Town. Details on this contract will be shared during a LI Mobility Week Sustainable Transportation event on Sept. 24th that we are hosting: https://www.eventbrite.com/e/virtual-event-transportation-and-complete-streets-innovations-tickets-119630067753 Vice President for Academic Affairs

Timeline	August 2020
	August 2020 5
IG(s)	EC
ATD Capacities	
MSCHE standards	III & IV
January 2020 Update	In progress. Software purchased. Structure of catalog has been developed.
August 2020 Update	Online catalog was completed and live on the web at the end of August.
Responsible Executive	Vice President for Academic Affairs
Activity/Initiative	Address student access and success by developing a preparation course for Level 1 NYS Teaching Assistant.
Lead Responsibility	College Assistant Dean for Continuing Education
Criteria for Success	1. Develop course
Including measure(s)	2. Enroll twelve students
	3. 75% of students will pass NYS certification exam
Timeline	January 2020
	August 2020
IG(s)	1, 2, 3, 6
ATD Capacities	E, EC
MSCHE standards	III, IV
January 2020 Update	Course developed. Fourteen students enrolled in course Fall of 2019. 100% students passed course.
August 2020 Update	100% of students who signed up for NYS Exam, passed it. A few students didn't take the exam due to
	COVID-19.
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Responsible Executive	Vice President for Academic Affairs
Responsible Executive Activity/Initiative	
Activity/Initiative	Create an ECP or Beacon Program of Freshman Seminars for 11 th & 12 th graders. (Pathways) College Assistant Dean for K-12 Partnerships
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Activity/Initiative Lead Responsibility Criteria for Success	Create an ECP or Beacon Program of Freshman Seminars for 11 th & 12 th graders. (Pathways) College Assistant Dean for K-12 Partnerships
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Activity/Initiative Lead Responsibility Criteria for Success Including measure(s)	Create an ECP or Beacon Program of Freshman Seminars for 11 th & 12 th graders. (Pathways) College Assistant Dean for K-12 Partnerships Obtain interest data (by Spring 2020) from each current ECP/Beacon school and other districts. Start program in Fall 2020.
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Activity/Initiative Lead Responsibility Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards January 2020 Update August 2020 Update Responsible Executive	Create an ECP or Beacon Program of Freshman Seminars for 11 th & 12 th graders. (Pathways) College Assistant Dean for K-12 Partnerships Obtain interest data (by Spring 2020) from each current ECP/Beacon school and other districts. Start program in Fall 2020. August 2020 3 TL III Interviewed administrators for interest from districts surrounding Ammerman Campus (ex. Longwood, Miller Place, William Floyd, ES BOCES, etc.). In progress. COL 101 for ES BOCES (Beacon course) credentialed. Administrators particularly interested in their students being able to cover time management and academic strategies. Next follow up is to ask the Administrators which teaching modality they prefer – in-person or online COL 101 (and to evaluate ES BOCES COL 101 with their staff and students). Vice President for Academic Affairs

Criteria for		Binary.
Including n		
Timeline		August 2020
IG(s)		1,2, 3, 6
ATD Capac		E
MSCHE sta		I, III
January 202	•	Recommendations/suggestion by Open SUNY leadership incorporated into the Open SUNY Institutional Readiness Implementation Plan for SCCC. This document contains possible action items including the centralization of online learning.
August 202		Open SUNY Institutional Readiness Implementation approved by SUNY and distributed to internal core stakeholder group. This approval facilitates application as a SUNY Online + institution.
Responsible	e Executive	Vice President for Academic Affairs
Activity/Ini		Facilitate access by designing a "Management for Industry" sequence to be introduced as non-credit offering, evolving into an academic certificate with aligned objectives and assessments. This pathway program will be developed collaboratively between Workforce and the Office of Academic Affairs. (Pathways)
Lead Respo		Associate Vice President for Workforce and Economic Development
Criteria for		Draft Course Sequence Outline
Including n	` '	Identify 3 SLO's and 3 assessments Develop the introductory course
Timeline		March 2020 July 2020 July 2020
IG(s)		2
ATD Capac	cities	DT
MSCHE sta		III
January 202	20 Update	This is being developed in conjunction with Elizabeth Spagnola and Chris Gherardi
August 202	20 Update	No progress has been made due to the pandemic. All College efforts were prioritized for student success.
Responsible	e Executive	Vice President for Academic Affairs
Activity/Ini	itiative	Increase access for students by developing and acquiring approval (through SUNY Global) 3 study abroad programs (Spain, Romania, Peru)
Lead Respo		Associate Dean of Special Programs
Criteria for		Get 3 programs approved by SUNY Global
Including n		Open to registration for students system-wide
Timeline		March 2020
		August 2020
IG(s)		1, 3
ATD Capac		TL, PP
MSCHE sta	andards	III

T 2020 TT 1	
January 2020 Update	Spain Study Abroad Program is in the final stage of approval at SUNY; Peru and Ireland Study Abroad
August 2020 Update	Programs will start approval process after Spain program is approved. Spain Study Abroad program is approved. Ireland Study Abroad program is pending approval. Romania and
August 2020 Opdate	Peru will be considered for approval in the next cycle, as they enroll a smaller number of students.
Responsible Executive	Vice President for Academic Affairs
Activity/Initiative	Ensure student success by developing and implementing a program to support EOP students who are not meeting the College's EOP academic standards (students on probation).
Lead Responsibility	Director of EOP
Criteria for Success	25% percent of the students who participate in the program will improve their GPA's for the semester they
Including measure(s)	participate in the program.
Timeline	January 2020 & June 2020
IG(s)	1
ATD Capacities	DT, EC, SP, PP
MSCHE standards	I, III, IV
January 2020 Update	Workshop topics have been identified. Students have been identified. Additional Resources have been identified for program. 2/4/2020 will be notified if additional resources are available.
August 2020 Update	Due to COVID, a small number of students participated in the program. Of those who participated in the program, 75 percent increased their grades.
Responsible Executive	Vice President for Academic Affairs
Activity/Initiative	Address student success by collaborating with at least 1 other SUNY in the area on PD event(s) for our faculty
•	and staff
Lead Responsibility	and staff College Associate Dean of Faculty and Professional Development
Lead Responsibility Criteria for Success Including measure(s)	College Associate Dean of Faculty and Professional Development Develop PD events with representatives from outside SCCC. Hold at least 1 collaborative PD event per semester with representatives outside of SCCC.
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Lead Responsibility Criteria for Success Including measure(s) Timeline IG(s)	College Associate Dean of Faculty and Professional Development Develop PD events with representatives from outside SCCC. Hold at least 1 collaborative PD event per semester with representatives outside of SCCC. January 2020 May 2020 4
Lead Responsibility Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities	College Associate Dean of Faculty and Professional Development Develop PD events with representatives from outside SCCC. Hold at least 1 collaborative PD event per semester with representatives outside of SCCC. January 2020 May 2020 4 TL
Lead Responsibility Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards	College Associate Dean of Faculty and Professional Development Develop PD events with representatives from outside SCCC. Hold at least 1 collaborative PD event per semester with representatives outside of SCCC. January 2020 May 2020 4 TL IV We held 3 of the 6-part learning community series. Our faculty heard from employees from SBU, Touro and St. John's University regarding their teaching strategies. We also held an adjunct-only promotion workshop
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Lead Responsibility Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards January 2020 Update August 2020 Update	College Associate Dean of Faculty and Professional Development Develop PD events with representatives from outside SCCC. Hold at least 1 collaborative PD event per semester with representatives outside of SCCC. January 2020 May 2020 4 TL IV We held 3 of the 6-part learning community series. Our faculty heard from employees from SBU, Touro and St. John's University regarding their teaching strategies. We also held an adjunct-only promotion workshop with a rep from the FA to answer all questions and issues the adjuncts have. Held 1 event in February before the pandemic shutdown – Continued to send out to all faculty and staff – Videos and Webinars targeting online teaching and learning during the Spring 2020 semester.
Lead Responsibility Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards January 2020 Update August 2020 Update Responsible Executive	College Associate Dean of Faculty and Professional Development Develop PD events with representatives from outside SCCC. Hold at least 1 collaborative PD event per semester with representatives outside of SCCC. January 2020 May 2020 4 TL IV We held 3 of the 6-part learning community series. Our faculty heard from employees from SBU, Touro and St. John's University regarding their teaching strategies. We also held an adjunct-only promotion workshop with a rep from the FA to answer all questions and issues the adjuncts have. Held 1 event in February before the pandemic shutdown – Continued to send out to all faculty and staff – Videos and Webinars targeting online teaching and learning during the Spring 2020 semester. Vice President for Academic Affairs Increase student access by conducting at least 1 active entrepreneurship learning event on each campus.
Lead Responsibility Criteria for Success Including measure(s) Timeline IG(s) ATD Capacities MSCHE standards January 2020 Update August 2020 Update Responsible Executive Activity/Initiative	College Associate Dean of Faculty and Professional Development Develop PD events with representatives from outside SCCC. Hold at least 1 collaborative PD event per semester with representatives outside of SCCC. January 2020 May 2020 4 TL IV We held 3 of the 6-part learning community series. Our faculty heard from employees from SBU, Touro and St. John's University regarding their teaching strategies. We also held an adjunct-only promotion workshop with a rep from the FA to answer all questions and issues the adjuncts have. Held 1 event in February before the pandemic shutdown – Continued to send out to all faculty and staff – Videos and Webinars targeting online teaching and learning during the Spring 2020 semester. Vice President for Academic Affairs

	Timeline	August 2020
	IG(s)	1, 2
	ATD Capacities	TL, EC
	MSCHE standards	III, IV
	January 2020 Update	October 7, 2019 conducted a Speed Business Mentoring event on the Ammerman Campus. Approximately
		100 students attended. Mentors were from the business community.
		January 15, 2020 conducted a Shark Tank (business plan competition) on the Michael J. Grant Campus for business owners completing the 60-hour entrepreneurial training course. Judges were from the business community.
	August 2020 Update	The Entrepreneurial Assistance Center was not able to conduct an active entrepreneurship learning event on the Eastern Campus during the spring or summer semesters because the college closed due to COVID-19.
	Responsible Executive	Vice President for Academic Affairs
	Activity/Initiative	Working collaboratively, create a structure that ensures that as of Fall 2020, 80% of new students are enrolled in College seminar during their first semester.
	Lead Responsibility	Vice Presidents Academic & Student Affairs; Executive Deans
	Criteria for Success	Binary.
	Including measure(s)	
	Timeline	September 2020
	IG(s)	1
	ATD Capacities	TL, EC, SP
	MSCHE standards	III, IV
	January 2020 Update	Dr. Beaudin is researching the number of new admits each fall, the number of sections of COL 101 and 105
		and the utilization rates, and will work with appropriate chairs to determine the next step for scheduling.
	August 2020 Update	Due to superseding priorities related to Covid-19, this was not accomplished.
Business & Financial	Responsible Executive	VP Business & Financial Affairs
Affairs	Activity/Initiative	In consultation with Legal and the Registrar, re-evaluate student financial liability under specific circumstances such as if they do not attend and or have all W's to future student success after lengthy time period. Create College policy to decrease liability and reduce obstacle.
	Lead Responsibility	Associate Dean of Financial Affairs
	Criteria for Success	Create written policy
	Including measure(s)	
	Timeline	Spring 2020
	IG(s)	1, 3
	ATD Capacities	PP
	MSCHE standards	IV
	January 2020 Update	No substantial progress has been made on developing and finalizing a policy that clearly outlines steps that need to be taken when there is a "Never Attended or W's. Stakeholders have met but no agreement has been reached on best practices. Business and Finance recognizes the impact of not having a formal and robust

	policy to address this issue. The new VP for Business and Finance and his team will own this activity and will work with other stakeholders to complete no later than Summer 20.
August 2020 Update	No progress has been made because of competing priorities of budget challenges due to state cuts and decreased enrollment. Initiatives were primarily focused on stabilizing the college's finances. This will be an initiative that will be rolled in 2020-2021 fiscal year.
Responsible Executive	VP Business & Financial Affairs
Activity/Initiative	Implement a succession plan necessary due to the retirement of the Principal Accountant whose function is critical to the finance and budget processes as well as other retirements.
Lead Responsibility	Associate Deans of Financial Affairs
Criteria for Success Including measure(s)	Replacement hires
Timeline	Fall 2019
IG(s)	4
ATD Capacities	SP
MSCHE standards	VI
January 2020 Update	The succession planning process for the Principal Accountant has been completed and two employees have been promoted. The Senior Accountant has been promoted to the Principal Accountant, and an Accountant has been promoted to the Senior Accountant position. The department will continue this succession planning practice in order to ensure business continuity.
August 2020 Update	No further action is needed on this. The one position that we need to fill, at a suitable time when the college is in a better fiscal position, is the Senior Financial Analyst position. However, the leaders of the department have been working on cross-training for all staff, especially in light of the recent challenges caused by COVID-19 and remote working.
Responsible Executive	VP Business & Financial Affairs
Activity/Initiative	Updating policies and procedures for financial operations, particularly banking with an emphasis on one College, one way of doing things.
Lead Responsibility	Associate Dean of Financial Affairs
Criteria for Success	Complete the update for banking procedures
Including measure(s)	
Timeline	Spring 2020
IG(s)	4
ATD Capacities	PP
MSCHE standards	VI
January 2020 Update	No substantial progress made. Once we have finalized the FY'21 budget, we will work at updating the financial operations policy and procedures manual. The goal is to get this completed no later than Summer 20.
August 2020 Update	Draft completed and needs to be reviewed and approved by the Office of the General Counsel, and then presented to the Board of Trustees.

Legal Affairs	Responsible Executive	Chief Diversity Officer
	Activity/Initiative	Ensure implementation and prioritize College-wide and campus goals related to diversity, equity, and
		inclusion (including those related to professional development, training, programming, hiring, and retention)
	Lead Responsibility	Chief Diversity Officer and Chief of Staff (co-chairs of College Diversity Council)
		Members of the Diversity Council including: Executive Deans (all three campuses), VP Academic Affairs, VP
		Student Affairs, Associate Directors of Multicultural Affairs, Director of Center for Social Justice, Affirmative
		Action Officer, AVP Employee Resources, and Achieving the Dream chairs
	Criteria for Success	Number of initiatives that are developed, prioritized, and aligned to diversity, equity and inclusion
	Including measure(s)	Numbers of programs, number and variety of topics, types of training provided, and target audiences/attendees
		present
	Timeline	Fall 2019 and Spring 2020
	IG(s)	1, 2, 5, 6
	ATD Capacities	LV, E, TL, EC, SP
	MSCHE standards	I, II, IV, VI
	January 2020 Update	• As a result of submitting a proposal for the SUNY PRODIG faculty diversity plan in September 2019, the College was notified in November 2019 that it will be eligible for the funding of 2 faculty lines through the initiative. An additional request for funding will be submitted in February 2020.
		• The work of various task forces continues to have a positive impact on increasing the College climate of inclusion and providing resources including:
		 Undocumented students task force: "You belong Here" campaign was launched; provided additional support and education around passage of the NYS Dream Act; first meeting was held to plan undocumented student and ally <i>Braver Spaces</i> training; website has been continually updated LGBTQ+ task force: 30 employees completed training to become <i>Braver Spaces</i> members; in October 2019, a film screening of <i>Between the Shades</i> and Q&A with the director attracted over 75 participants on all three campuses
		 Black and African American student success task force was established and held its first meeting in December 2019
		• The President's Diversity Council met to continue to discuss best practices and provide input for the College's strategic planning process
		 Five search committees were trained including those from Culinary Arts, and departments including Institutional Effectiveness and Special Events
		• Sexual Violence Prevention educational programs, workshops, and panel discussions took place with peer
		mentors, student leaders, in college seminar courses, at orientation, with student athletes, coaches, child care center staff and student conduct boards
		• The College hosted a <i>SUNY's Got Your Back</i> event that attracted 178 volunteers who assembled 1000 comfort bags for domestic violence agencies in the surrounding community
		 Annual National Dialogue on Race program featuring Kevin Richardson of the Exonerated Five attracted over 450 participants on the Grant campus

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	•	The Center for Social Justice and Human Understanding hosted Unity Day that included over 200 high school and middle school students from Brentwood, Huntington, Longwood, Commack, Half Hollow Hills, and North Babylon
August 2020 Update	•	The SUNY PRODIG funding for 2019-2020 was processed in May 2020. The College's renewal application will be submitted in Fall 2020.
	•	The work of various task forces continues to have a positive impact on increasing the College climate of inclusion and providing resources including:
		 Undocumented Students Task Force: In response to the June 2020 US Supreme Court Decision, provided up to date information on the College website to support students who are immigrants, have DACA or Temporary Protective Status (TPS).
		• LGBTQ+ Task Force: <i>Braver Spaces</i> will continue remotely in Fall 2020. The Task Force met to plan for additional 2020-2021 programming.
		• College employees attended the virtual SUNY Spectrum conference on August 24-28, 2020. SPECTRUM is the nation's largest education conference devoted to preventing and responding to sexual and interpersonal violence against members of the LGBTQI+ community. The conference provided a variety of relevant and engaging sessions pertaining to Title IX, campus climate, inclusion and best practices for in person and remote instruction and campus life.
		• The Black and African American Student Success Task Force continued its important work in the summer of 2020 in the aftermath of the death of George Floyd and the nationwide protests against police brutality. The Task Force developed goals and established College-wide subcommittees for curriculum and pedagogy; student recruitment, support, engagement, retention and completion; and improving climate and community. These goals and activities developed by the subcommittees will align with the College's Institutional Goals and Achieving the Dream Capacities. Goals and activities are designed to enhance programs for academic success, review support services, and increase co-curricular platforms for a campus climate that is welcoming and
	•	inclusive for Black/African-American students. Search briefings were provided to 7 search committees for the departments of Nursing, Information Technology Services, Natural Sciences, and Chemical Dependency from February–August 2020. The committees were trained on the recruitment process and procedures including, search bias and best practices to increase diversity and promote inclusion.
	•	Sexual Violence Prevention educational programs, workshops, and panel discussions took place with peer mentors and student leaders, orientation leaders, and student athletes. Additional trainings are being scheduled for college seminar courses, student athletes, coaches, childcare center staff and student conduct boards.
	•	On April 24, 2020, the College hosted a virtual <i>Take Back The Night</i> event with 345 registrants and a total of 924 community views via Facebook, Instagram, and YouTube in support of victims of sexual violence and domestic violence. The planning committee will also host prevention programming in Fall 2020. The Center for Social Justice and Human Understanding (CSJHU) along with the College's Black & African American Student Taskforce, and The Multicultural Affairs Office and the Office of the Vice President for Student Affairs hosted weekly town hall meetings entitled <i>"The Need to Breathe"</i> , a virtual student space

	 for dialogue and healing, on Monday evenings for over eight weeks to support students during the summer. This program will continue weekly on Mondays at 11 a.m. in the Fall 2020 semester. Advocacy and Empowerment 101: Protest to Progress was held to engage in dialogue with the Suffolk County Police Commissioner, Geraldine Hart. This question and answer program addressed student concerns regarding systemic racial issues and the summer 2020 protests in the aftermath of the killing of George Floyd. The Office of Multicultural Affairs along with The Center of Social Justice and Human Understanding conducted the second Tunnel of Oppression Program, educating the Campus community on oppression, bias, racism, heterosexism, economic injustice and sexual violence in our communities. The program attracted over 600 students from March 2-6, 2020. The Multicultural Affairs Office, Ammerman Campus, hosted College Community programs such as: Juneteenth Film Screening of "The Long Shadow" Juneteenth Virtual Celebration, Step Afrika!, a professional African American Greek stepping and percussive dance forum company A virtual Caribbean carnival on Wednesday May 27, 2020 A five-part weekly webinar entitled "The Color of Change: A Historical Overview of the African American Experience" beginning July 28 and ending August 25, 2020. The seminar included topics such as "The History of Policing", "The History of Protest", "The Economics of Racism" and "Empowerment in Healing" The Office of Multicultural Affairs on each campus continued the Student African American Sisterhood initiative (SASS) in Spring 2020, a mentoring program for African American and Latinx women. From
	June through September 2020, the CDO conducted weekly interactive listening sessions with employees to provide a space for support, conversations on best practices, discuss current events, promote inclusion, increase awareness and promote a sense of community.
Responsible Executive	General Counsel/Deputy General Counsel
Activity/Initiative	Ensure compliance through update of policies and procedures and ensure timely and effective responses to compliance reviews
Lead Responsibility	Legal Affairs (Deputy General Counsel; Affirmative Action Officer; Chief Diversity Officer; AVP Employee Resources; Executive Director Risk Mitigation)
Criteria for Success Including measure(s)	Numbers of policies and procedures reviewed, developed, revised, communicated and disseminated to Cabinet, executive staff, the Board of Trustees, the College community, and other constituents Timely, progressive, and accurate reports to external agencies (SUNY, NYS Education Department, Office for Civil Rights, etc.)
Timeline	Fall 2019 and Spring 2020
IG(s)	4, 5
ATD Capacities	SP, PP
MSCHE standards	II, VI, VII
January 2020 Update	 Chosen name policy continues to be implemented for students and employees in Blackboard, Degree Works, email and other electronic displays; additional procedures for review were updated Child Protection policy training provided as required to employees and student volunteers

	•	Clery Act Annual Security Report completed, reviewed, and disseminated in October 2019
	•	Required 129-B reporting completed and disseminated in December 2019
	•	EOP admissions application was revised to ensure compliance in January 2020
	•	EIT accessibility initiatives continue to be implemented and refined based on feedback from internal stakeholders and SUNY, in collaboration with ITS, Disability Services, Procurement, and Academic Affairs/CIP. An EIT accessibility breakout session was conducted at College-wide Professional Development Day on October 8, 2019. Enhancements to the procurement and course software integrations review process are in progress
	•	Social Media Policy presentations conducted by Director of Communications to campus Governance bodies; account form updated for access on College website
		Procurement Policy updated and approved for usage for calendar year 2020
		NYSED Civil Rights Compliance Review campus capital improvements continue to be implemented
		College-wide
	•	Student Audio Recording Accommodation Policy and Procedures, along with an accompanying Student Audio Recording Accommodation Agreement, was drafted and finalized for use beginning with the Spring 2020 semester
	•	The procurement of new employee online compliance training software is in progress and is expected to be completed in the Spring 2020 semester
	•	In collaboration with Student Affairs, reviewed and updated forms and procedures to ensure consistent
		implementation of Student Immunizations Policy across the three campuses
	•	Academic Code of Conduct draft continues to be refined and discussed with Governance's Academic Integrity Committee
	•	Photo ID Procedures were developed in collaboration with Student Affairs and disseminated to student-
		facing offices to ensure consistent application of photo ID requirements for student transactions
		Worked with Student Affairs and CSJHU to ensure timely implementation of new student voter education requirements in accordance with the NYS Election Law
August 2020 Update	•	NYSED Civil Rights Compliance Review: Voluntary Compliance Review (VCR) update provided to NYSED in April 2020 was approved. Some campus capital improvements have been completed; others continue to be implemented College-wide.
	•	New contract for employee online compliance training was established; training to commence in Fall 2020.
	•	U.S. Department of Education Office for Civil Rights ADA compliance for web and EIT accessibility – In a collaboration with Institutional Advancement, Web Services, ITS, Disability Services, Procurement, the Center for Innovative Pedagogy, and Academic Affairs, the College has spent considerable time actively implementing corrective measures and developing procedures for web and EIT accessibility under a Resolution Agreement executed in response to a complaint filed with the U.S. Department of Education's Office for Civil Rights (OCR). In Spring 2020, we were notified by OCR that based on our submissions to date and the compliance team's review of the materials on the College's website, we have demonstrated compliance with the requirements of the Resolution Agreement. We are working with our OCR

		counterpart to demonstrate completion of a small number of minor follow-up issues necessary to result in a recommendation from the team supervisor to close monitoring of the case. In collaboration with academic departments and Office of Career Services, established over one hundred new educational affiliation agreements with external entities for student clinical placement. In collaboration with CDO and AAO, reviewing and drafting updates to policies and the Student Code of Conduct to implement new Title IX regulations Reviewing and updating College Catalog policies and statements, as well as drafting new language to support implementation of remote proctoring software In collaboration with Student Affairs, reviewing and finalizing student authentication protocols to support remote services to and engagement with students while remaining FERPA-compliant Beginning in late February 2020, considerable effort and attention have been devoted to the College's response to the COVID-19 pandemic. This has included: Developing new policies, procedures, and guidelines to support safe remote and on-campus operations, such as telework guidelines, employee return-to-campus guidelines, student return-to-campus guidelines Providing guidance on the College's Reopening Plan and CDC, NYS, NYSED, and SUNY mandates related to safe reopening the College's various on-campus operations and programs (such as TASC, dining services, international students, clinicals and on-site courses) Providing guidance to Procurement, Special Events and Programs, and other College offices on COVID-19-related modifications and suspensions of laws, regulations, etc., and revising procedures, as necessary. In collaboration with HR, Student Affairs, Public Safety, and ITS, developing an employee daily screening questionnaire, a student daily screening questionnaire, and supporting procedures for campus check-in and follow-up with employees and students whose responses do not permit them to come to campus Developing procedures for documenting Coll
Information Technology	Responsible Executive	Associate Director
Services	Activity/Initiative	Office 2019 upgrade
	Lead Responsibility	Desktop Support Services
L		postop support ser (1000

Criteria for Success	Upgrade 75% of administrative computers
Including measure(s) Timeline	Q1: September – November: Plan deployment
1 interine	Q2: December – February: Upgrade 25% of administrative computers
	Q3: March – May: Upgrade 50% of administrative computers
	Q4: June – August: Upgrade 75% of administrative computers
IG(s)	1, 2, 3, 4, 5, 6
ATD Capacities	LV, DT, E, TL, EC, SP, PP
MSCHE standards	I, II, III, IV, V, VI, VII
January 2020 Update	Implementation in progress and according to schedule. No issues so far with deployment. In addition,
1	training is available through our IT Training office.
August 2020 Update	Partially completed. On hold due to COVID-19.
Responsible Executive	Associate Director
Activity/Initiative	Establish documentation procedures
Lead Responsibility	All units
Criteria for Success	Establish a documentation procedure that includes the documentation of business processes, help desk ticket
Including measure(s)	resolutions, coding, IT standard operating procedures, etc.
Timeline	Q1: September – November: Evaluate platforms to use
	Q2: December – February: Start documentation of help desk tickets
	Q3: March – May: Start documentation of IT standard operating procedures
	Q4: June – August: Start documentation of Enterprise Applications
IG(s)	1, 2, 3, 4, 5, 6
ATD Capacities	LV, DT, E, TL, EC, SP, PP
MSCHE standards	I, II, III, IV, V, VI, VII
January 2020 Update	Implementation in progress and according to schedule. Documentation of tickets, best practices, and SOPs has started.
August 2020 Update	Partially completed. On hold due to COVID-19.
Responsible Executive	Associate Director
Activity/Initiative	Zero Client
Lead Responsibility	Desktop Support Services
Criteria for Success	To initiate deployment of zero client devices with at least 25 units deployed
Including measure(s)	
Timeline	Q1: September – November: Evaluate
	Q2: December – February: Plan deployment
	Q3: March – May: Deploy
	Q4: June – August: Deploy
IG(s)	1, 2, 3, 4, 5, 6
ATD Capacities	LV, DT, E, TL, EC, SP
MSCHE standards	I, II, III, IV, V, VI, VII

	January 2020 Update	Implementation in progress and according to schedule
	August 2020 Update	Mostly completed. On hold due to COVID-19.
	Responsible Executive	Associate Dean
	Activity/Initiative	Implementation of a Project Portfolio Management (PPM) tool
	Lead Responsibility	Project Management Office
	Criteria for Success	Migrate at least 50% of existing projects from a spreadsheet to a PPM tool.
	Including measure(s)	
	Timeline	Q1: September – November: Implement PPM
		Q2: December – February: Finalize implementation of PPM
		Q3: March – May: Migrate at least 25% of existing projects
		Q4: June – August: Migrate at least 50% of existing projects
	IG(s)	1, 2, 4, 5
	ATD Capacities	LV, DT, E, TL, EC, SP, PP
	MSCHE standards	I, II, III, IV, V, VI, VII
	January 2020 Update	Implementation in progress and according to schedule. Demonstrations were conducted as well as developing
		best practices and workflows.
	August 2020 Update	Partially completed. On hold due to COVID-19.
Institutional	Responsible Executive	VP Institutional Advancement/Associate Dean for Sponsored Programs
Advancement	Activity/Initiative	Develop the College's four-year Perkins V proposal to NYSED and submit the first-year's proposal. Fall 2019: reconstitute Local Advisory Council (LAC) according to Perkins V guidelines; convene new LAC, meet with VP AA to develop broad plan for each campus; meet with at least one of three campus executive deans to develop Major Effort plan; Spring 2020: meet with other two campus deans; meet with each ME director to develop pre-proposals; meet
		with Perkins V Executive Council to confirm plan; meet with LAC for advice on plan; develop proposal narrative and budget. Summer 2020: complete and submit proposal.
	Lead Responsibility	Associate Dean for Sponsored Programs/Assistant Dean for Grants Development
	Criteria for Success	Complete a plan for five major efforts across the college and submit a complete and compliant proposal to
	Including measure(s)	NYSED
	Timeline	September 1 – August 31
	IG(s)	1, 2, 3, 4, 5, 6
	ATD Capacities	DT, E, TL
	MSCHE standards	III, IV, V, VI
	January 2020 Update	Fall objectives achieved: LAC membership updated to meet new requirements and first meeting 11/19/19; Planning meeting with VPAA and three campus executive
		deans 11/14/19; Spring activities already underway.
	August 2020 Update	All objectives for the year achieved: All pre-proposals developed by January and ME directors completed full proposals; Executive Council met to review and approve the plan June 4 via Teams; LAC met to review and

	approve the plan Monday May 11 via Zoom; Proposal written and successfully submitted June 17. Award still pending as of August 26.
Responsible Executive	VP Institutional Advancement/Associate Dean for Institutional Advancement/Assistant Director of Web Services
Activity/Initiative	Lead an initial assessment effort and the committee charged to develop and implement a Digital Asset Management system for the College.
Lead Responsibility	Assistant Director of Web Services
Criteria for Success	By August 31, 2020: Have a digital asset management system selected and an administrative process for the
Including measure(s)	college to begin implementation. Communication to the college staff will bring awareness that the DAM will be the official source for college content including photos, logos, graphics, video files, audio files, pdf's and related files.
Timeline	September 1 – August 31
IG(s)	3, 5, 6
ATD Capacities	DT, E, TL, EC, SP, PP
MSCHE standards	II, IV, VI
January 2020 Update	The RFP has been completed. The RFP has been advertised and will also be distributed to approximately 16 vendors identified from internal research. RFP responses are due back on 2/6/20, and the first evaluation committee meeting will commence on 2/20/20.
August 2020 Update	The proposals that came in from two of the vendors were significantly outside of our implementation budget for this project. Additionally, one firm (Libris), which submitted a proposal that likely would have been within budget, refused to submit a proposal due to our request for them to provide financials and references. We planned on culling down the RFP requirements and re-posting. However, we determined it was best to hold off on moving forward with this project in light of austerity measures implemented as a result of operating budget pressures, as well as a shift in work priorities as a result of the COVID-19 pandemic.
Responsible Executive	VP Institutional Advancement/Associate Dean for Institutional Advancement/Executive Director of the Suffolk Community College Foundation
Activity/Initiative	Project manage the implementation of the Suffolk Federal Credit Union agreement.
Lead Responsibility	Associate Dean for Institutional Advancement/Executive Director of the Suffolk Community College Foundation
Criteria for Success Including measure(s)	By August 31, 2020: Complete the deliverables that have been listed as action items contained within the agreement. This includes, Phase I of exterior signage installment for the SFCU Arena, basketball court branding, and lobby graphics.
Timeline	September 1 – August 31
IG(s)	2, 3, 5
ATD Capacities	EC, SP, PP
MSCHE standards	IV, VI
January 2020 Update	Working in collaboration with the College's Director of Construction and the Suffolk Community College Foundation, the Office of Institutional Advancement has successfully managed the implementation of Phase I of the Suffolk Federal Credit Union agreement. Specifically, Phase I included the renaming of the building formerly known as the Health, Sports and Education Center on the Michael J. Grant Campus by designing,

manufacturing and placing a Suffolk Federal Credit Union illuminated sign on the exterior of the building. On November 20, 2019, the College and Suffolk Federal Credit Union celebrated the unveiling of the new Suffolk Federal Credit Union Arena with a brand new 52' x 7' exterior sign. In addition to the exterior sign, the naming partnership also included the design of lobby and basketball court graphics. Accordingly, on November 20th unveiling also included:

- A custom-designed dimensional lobby wall incorporating both Suffolk Sharks branding and the new name of the building
- ➤ Basketball court graphics incorporating both Suffolk Sharks branding and the naming partnership on both the Michael J. Grant Campus and Ammerman basketball courts
- > Suffolk Sharks and SFCU door signage graphics in both the east and south entrances of SFCU Arena
- ➤ A new Suffolk Community College column wrap in the lobby of SFCU Arena

Going forward, planning for the implementation of Phase II of the Suffolk Federal Credit Union agreement is underway. 2020 will include the design and implementation of a new Suffolk Sharks/Suffolk Federal Credit Union exterior LED sign facing Nicolls Road on the Ammerman Campus in Selden, as well as SFCU graphics in the gym of the Eastern Health and Wellness Center in Riverhead, and way-finding directional signage on the Michael J. Grant Campus. The team is also working with the NYS Department of Transportation to determine if additional signage can be erected on Express Drive South, replacing current HSEC directional signs on that access road. SFCU has added a Suffolk County Community College Partnership site to its website. Users can find information on the SFCU scholarship program and other helpful student resources at the site.

The Foundation team maintains constant contact with the partner-donors to ensure that the relationship grows and thrives. Monthly conference calls are held between SFCU leadership and the Institutional Advancement team to review status of contract deliverables, which currently total over 40 category items.

August 2020 Update

Planning for the implementation of Phase II of the Suffolk Federal Credit Union agreement is underway. The RFP process for the design and construction/installation of a new Suffolk Sharks/Suffolk Federal Credit Union exterior LED sign facing Nicolls Road on the Ammerman Campus in Selden is completed. There is an apparent low bidder for the project. The cost is \$139,000 for a 10mm resolution LED sign. It will include a three-dimensional, hand-crafted Sharks logo design constructed around the LED display, as well as SFCU branding below it. Currently, the low-bidder is meeting with members of the College's IT office to examine compliance issues related to ADA functionality and VPAT requirements. If these issues can be resolved, the contract will be awarded and a production schedule will be developed.

The Foundation website has been updated to reflect the growing SFCU partnership. Users can find information on the SFCU scholarship program, access financial education resources, as well as information relative to special programs at SFCU that are available to College faculty, staff and students.

SFCU recently launched an affinity ATM card for faculty, staff, alumni, families and students that provides checking services, free ATM usage and a giveback program that generates charitable dollars for the Foundation as card users make purchases.

		The partnership also celebrated the awarding of the 2020 cycle of SFCU-related scholarships totaling more than \$40,000 in direct support to six of Suffolk's promising students. Several of these awards provide full-tuition and books/expense funds for the recipients.
Planning and Institutional	Responsible Executive	Executive Director, OPIE
Effectiveness	Activity/Initiative	Fall 2019: Implement phase three of the 2020-2027 strategic planning architecture by presenting findings and working with SCCC stakeholders to review the current Mission and Vision statements, Institutional Goals (IG), and Measurable Institutional Objectives (MIOs). Use review as basis to begin crafting the 2020-2027 mission and vision statements, IG's, MIO's, and KPI's.
		Spring 2020: Engage SCCC stakeholders in the validation process and present final draft of 2020-2027 Strategic Plan to College community.
	Lead Responsibility	Strategic Planning Council with facilitation from OPIE
	Criteria for Success	Actively seeking opportunities to engage the College community in the crafting and validation processes,
	Including measure(s)	including presenting findings at various College-wide meetings (i.e., Governance meetings, Spring 2020 PDD, etc.).
	Timeline	Fall 2019-Spring 2020
	IG(s)	4, 5, 6
	ATD Capacities	SP
	MSCHE standards	I, VI
	January 2020 Update	Throughout Summer 2019, focus groups and online surveys were reviewed and analyzed using the coding software, <i>Atlas t.i. 6.2</i> . In addition, in June 2019, members of the Mission, Vision, Institutional Goals (IGs), and Measurable Institutional Objectives (MIOs) subcommittee were provided strategic planning documents, external reports, and questions to consider through the Strategic Planning Council's Blackboard (BB) community. Feedback from subcommittee members was received, and a draft Mission, Vision, IG and MIO document was created for presentation to the SPC.
		During the September 2019 Strategic Planning Council (SPC) meeting, a draft Mission, Vision, IG and MIO document was presented to the SPC along with preliminary findings of the focus groups and online surveys. Questions were posed and after a discussion, SPC members decided that more time was needed to review the draft document and other strategic planning documents prior to presenting them to the College community.
		In October 2019, a final focus group and online survey report was provided to the SPC by the Executive Director of OPIE. Additional SPC meetings were conducted in November and December 2019 to further review the abovementioned documents and discuss next steps in the 2020-2027 Strategic Planning process.
	August 2020 Update	The Strategic Planning Council agreed to suspend the creation of a new Strategic Plan (2020-2027) due to the closure of campuses due to the Coronavirus pandemic. The Council believed it prudent to suspend activities until there is more clarity as to how the current health and economic crises will affect the College in the near and long term. The College Board of Trustees reaffirmed the current Strategic Plan for one year (until August 2021). Resumption of Strategic Planning activities is expected in January/February 2021.

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Lead Responsibility	Associate Dean Patty Munsch, Associate Dean Meryl Rogers, Associate Dean Eddie Martinez, and Associate
Loud responsionity	Dean Mary Reese
Criteria for Success	A proposal for a redesign of process inclusive of student learning outcomes and assessment measures will be
Including measure(s)	prepared by April 2020
Timeline	Fall 2019 the current testing, advising, and orientation process will be outlined by each campus.
	Winter 2020 discussion regarding CAS standards and best practices will inform a draft of a redesign.
	Spring 2020 all area leads will review and revise suggestions and finalize a proposal for redesign.
IG(s)	1, 5
ATD Capacities	EC, PP
MSCHE standards	IV
January 2020 Update	The team has met twice to begin work on aligning processes and discuss best practices. The team will host two SUNY coaches in March 2020 to outline redesign.
August 2020 Update	While we were unable to host the two SUNY coaches, the three Directors of Campus Activities, along with the
	three Campus Associate Deans for Student Affairs, have aligned the content of the orientation programs. The
	registration process, orientation content, and assessment were the same. The parent orientations were college-
	wide and the late start orientations are also scheduled as a college-wide program.
Responsible Executive	Vice President for Student Affairs and Vice President for Academic Affairs
Activity/Initiative	Implementation of an enhanced student authentication process to allow for increase individual communication
	with students via phone and email.
Lead Responsibility	Associate Dean Anna Flack and Director Camille Karlson
Criteria for Success	The updated protocols will be utilized by 75% of offices across the college by August 2020.
Including measure(s)	
Timeline	The enhanced protocols will be finalized by November 2019
	Professional development will be provided on how to use the new protocols from December 2020 through March 2020
	Offices will be using the new protocols by April 2020
	Complete integration by August 2020.
IG(s)	1, 3, 5
ATD Capacities	E, EC, PP
MSCHE standards	IV
January 2020 Update	The student authentication protocols have been approved by the Vice President for Student Affairs. The
	OPEN SUNY student services team has met and discussed training on the new protocols. Trainings for
	counselors and AME will take place in March and additional outreach to the campuses through the Associate
	Deans for Student Affairs will also take place.
August 2020 Update	The student authentication protocols were distributed to all Student Affairs staff as the College moved to
	virtual and have been implemented across the division. The criteria for success have been met.
Responsible Executive	Vice President for Student Affairs
Activity/Initiative	Implementation of College Scheduler software to provide students, counselors, teaching faculty and staff ease
	with building class schedules.
Lead Responsibility	Associate Dean Anna Flack

	for Success g measure(s)	The tool will be accessible to build schedules prior to the start of priority registration, November 6, 2019.
Timeline		September 2019 software is tested, student feedback is gathered.
	•	October 2019 software is installed and training is provided to faculty, staff and students
IG(s)		1, 3
ATD Ca	nacities	LV, EC
	standards	IV, VI
	2020 Update	The College Scheduler software has been tested, installed and has passed VPAT. Training on use of the
Sandar y	2020 epante	software will take place in February for the college community with the expectation that students will begin
		use of the software during the upcoming priority registration period.
August 2	2020 Update	College Scheduler training was completed. All incoming students were advised using the software and
ragast 2	2020 epaute	returning students were encouraged to utilize the tool during their continuing student advisement
		appointments. The implementation is complete.
	11 50	
	ible Executive	Vice President for Student Affairs
Activity/	Initiative	Review and revise the policy and procedures associated with students who are re-admitting to the college or
		who have stopped out and are returning to the college.
	sponsibility	College Dean Joanne Braxton
	for Success	Identify barriers in current readmission process, outline a policy revision to address the barriers, and update
	g measure(s)	procedures based on the revised policy.
Timeline	2	Identify barriers in Fall 2019
		Outline policy revision in Spring 2020
		Update procedures in Summer 2020.
IG(s)		1, 3, 5
ATD Ca	•	E, PP
	standards	IV
January	2020 Update	Based on the new student de-matriculation policy, an outline of suggestions for revision has been developed
		based on the current barriers in the readmission policy. The team will continue to advocate for policy
		revisions to the de-matriculation policy.
August 2	2020 Update	This project was placed on pause while the policy review continues. However, to ensure that all students are
		being served, all campuses have identified the office that will support readmitted students and those students
		have been directed to the appropriate office for advisement and registration support. Additionally, all
		campuses have identified the office to provide support to non-matriculated students and those students have
		also been directed appropriately.
Respons	ible Executive	Vice President for Student Affairs and Vice President for Academic Affairs
	Initiative	Pilot a student mentoring program with faculty and staff from across the college to provide individual student
		support including transitioning to college and development of an academic plan.
Lead Re	sponsibility	Associate Dean Patty Munsch, Associate Dean Deborah Wolfson, and Associate Dean Anna Flack
	for Success	65% of new students in Spring 2020 will have an assigned mentor to support their transition college.
	g measure(s)	de la constant de la
Timeline		Identify and provide professional development for volunteers in Fall 2019
		1 / 1 00 F 1 000 C 10

	Assign volunteers to new students in Spring 2020.
IG(s)	1, 3, 5
ATD Capacities	E, EC, PP
MSCHE standards	IV
January 2020 Update	The training protocols have been established. The IT build to display advisors/advisees has been completed. The call for volunteers will be sent the end of January 2020. Volunteers will be assigned students by February 10, 2020 and will be trained the week of February 10, 2020.
August 2020 Update	All new Spring 2020 students were assigned an advisor. All advisors participated in a training program. All advisors outreached to their students for support in early March, sent a continued communication for advisement and registration in April.
Responsible Executive	Vice President for Student Affairs
Activity/Initiative	Build the College Relationship Managements software tool to support the enrollment process including an enrollment checklist, follow-up communication for missing items for enrollment, and follow-up after the first week of classes.
Lead Responsibility	College Dean Joanne Braxton and Associate Dean Patty Munsch
Criteria for Success Including measure(s)	An enrollment checklist and follow-up communications for missing items for enrollment will be functional by June 2020 and follow-up communication for the first week of classes will be functional by August 2020.
Timeline	Fall 2019 the new student application will be built, the application checklist will be built Spring 2020 the enrollment checklist will be built and the follow-up communication for enrollment will be built August 2020 the first week of class communication will be built.
IG(s)	1,5
ATD Capacities	DT, EC
MSCHE standards	IV
January 2020 Update	The first draft of the application has been built and is in a test environment. The list of attributes that the committee wants to include has been drafted and the request to purchase the necessary software for Banner and SLATE to share data (required to build checklist) has been submitted and initially approved.
August 2020 Update	The software, Constitutor, necessary to share data between Banner and SLATE has been purchased and has been installed in the test environment. The extract that will feed the data from Constituo to SLATE is complete and the mapping of these fields to Banner is in progress. The admissions application is complete in the test environment and is scheduled to be utilized starting in January 2021.
Responsible Executive	Vice President for Student Affairs and Executive Deans
Activity/Initiative	Access and utilization of the Citywide Immunization Registry by the health services offices via the enhanced protocols of accessing health records upon application and only applying registration blocks to those students without accessible medical records.
Lead Responsibility	Associate Dean Patty Munsch, Associate Dean Meryl Rogers, Associate Dean Edward Martinez and Associate Dean Mary Reese
Criteria for Success Including measure(s)	The health services offices will be reviewing all new student applications via Argos and searching for medical records in NYSIIS and CIR by March 2020.

Complete	Timeline	The health services offices will all have access to the necessary Argos reports by December 2019 and will be
ATD Capacities E. EC, PP MSCHE standards NV Ianuary 2020 Update Access to City Immunization Records was granted in December 2019 and utilized for Spring 2020 enrollment. All offices are using ARGOS to review all incoming students, look for their immunization records in the two systems and lifting the immunization hold if the record is found. Complete Responsible Executive Responsible Executive Responsibility Corlege Director Baycan Fidelt Community policing program college-wide. Community policing program will employ students on all campuses by August 31, 2020 Community policing program will employ students on all campuses by August 31, 2020 Recruitment for additional students for the community policing program will occur in March 2020, training of the students will occur over Spring/Summer 2020 IG(s) The Community policing program is operational on the Grant campus. The Ammerman campus has a new captain who has been trained in community policing, along with a new licutenant that has been trained in community policing, along with a new licutenant that has been trained in community policing program in place by August 2020. August 2020 Update August 2020 Update August 2020 Update August 2020 Update All licutenants met and developed a plan to operationalize community yolicing for each building on all campuses. The plan is to have a public safety officer assigned to each building as an outreach officer and to engage the faculty, staff, and students in the building. Due to staffing changes outreach officer and to implement community policing. Responsibile Executive Vice President for Student Affairs Cross train internal staff on the following aspects of the Special Events Office: Contracts, Insurance, Scheduling, 25 Live Event communication. All staff in Special Events will be trained on contracts, insurance, scheduling, 25 Live and event communication by June 2020. Timeline The training will be outlined by December 2019 and implemented and delivered		trained in using the reports by January 2020. The health services office will have access to CIR by February 2020.
ATD Capacities	IG(s)	3, 5
MSCHE standards IV		E, EC, PP
January 2020 Update Access to City Immunization Records was granted in December 2019 and utilized for Spring 2020 enrollment. All Offices are using ARGOS to review all incoming students, look for their immunization records in the two systems and lifting the immunization hold if the record is found. August 2020 Update Responsible Executive Activity/Initiative Lead Responsibility Criteria for Success Including measure(s) Timeline Recruitment for additional students for the community policing program will occur in March 2020, training of the students will occur over Spring/Summer 2020 [IG(s) ATD Capacities BC MSCHE standards January 2020 Update The community policing program is operational on the Grant campus. The Ammerman campus has a new captain who has been trained in community policing, along with a new licutenant that has been trained in community policing. They are currently identifying officers to execute the program on the Ammerman campus. Eastern campus will train their officers concurrently with the officers at Ammerman with expectation of full community policing program in place by August 2020. August 2020 Update All lieutenants met and developed a plan to operationalize community policing for each building on all campuses. The plan is to have a public safety officer assigned to each building as an outreach officer and to engage the faculty, staff, and students in the building. Due to staffing changes outreach officer and to implement community policing. Responsible Executive Vice President for Student Affairs Cross train internal staff on the following aspects of the Special Events Office: Contracts, Insurance, Scheduling, 25 Live, Event communication. Associate Dean Collazo and Associate Director Alberti All staff in Special Events will be trained on contracts, insurance, scheduling, 25 Live and event communication by June 2020.	•	
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Activity/Initiative Expand community policing program college-wide.	August 2020 Update	Complete
College Director Baycan Fideli	Responsible Executive	Vice President for Student Affairs
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IG(s) 5		
	ATD Capacities	DT, PP

MSCHE standards	VI
January 2020 Update	There was a new hire in the Special Events office and cross training was imbedded in their onboarding process. Additionally, current staff have been trained on all items listed above and have provided support in executing contracts, collecting required insurance, entering data in 25
August 2020 Update	All cross-training has been completed.
Responsible Executive	Vice President for Student Affairs and Executive Deans
Activity/Initiative	Establish one Student Government Association Constitution across all three campuses with local bylaws for each campus.
Lead Responsibility	Director Lisa Hamilton, Director Sharon Silverstein and Director Denny Teason
Criteria for Success Including measure(s)	A draft Student Government Association Constitution will be presented to the Board of Trustees for their review in August 2020.
Timeline	Fall 2019 the three Student Government Associations will review their constitutions to identify similarities and differences, Winter 2020 the three Student Government Associations will determine what changes they would like seen within the constitution Spring 2020 the three Student Government Associations will engage a writing team to draft a new college-wide constitution with votes by each campus Student Government Association prior to the close of the academic year.
IG(s)	5
ATD Capacities	SP
MSCHE standards	IV, VII
January 2020 Update	At the October Student Government Association training the concepts of a shared constitution was introduced to the elected students in the Student Government Associations. The rationale included a stronger voice for students and unity among the campuses. The three Student Government Associations each voted to establish a college-wide committee to review the three current constitutions, identify similarities and differences, and determine what changes they would like seen in the constitution. The college-wide student committee has met and begun work.
August 2020 Update	The college-wide Student Government Associate Constitution is complete and was approved by the Board of Directors on June 18, 2020.