

requirements. Significant changes were needed in both Banner's degree audit configuration, and in the information published to students for fall 2015 registration.

The new MySCCC portal has completed its first full year of use and delivered on its planned outcomes of providing increased uptime and servicing significantly more simultaneous users. New this year, has been the ability for students to pay for multiple semesters in a single transaction saving students on transaction fees and further encouraging early bill payment.

Several infrastructure projects that were initiated last year have been completed and have delivered on needs identified from past assessments. The new intercampus Wide Area Network (WAN), and server and PC upgrades have brought promised improvements in redundancy, sustainability, and security. Building upon these successes, Networking and Telecommunications has begun upgrades to the College's on-campus fiber plant and network infrastructure while the Computer Center and Desktop Services has begun plans for the transition to the next software versions for email and MS Office. Together the three areas are working with the campus Educational Technology Units to improve security through a new authentication system on academic computers, and working with Instructional Technology on a print management system for student labs. These latter projects are being piloted now with an expected go live in the fall of 2015.

This past year saw the beginning of a concentrated focus on mobile devices with the start of several new projects targeted to the College's Measurable Institutional Objectives (MIOs) of Access and Affordability (3.0) and Communications (5.0). Beta testing is underway for the implementation of a text messaging system for student communications and a pilot is underway to utilize tablets for better access to information for executive decisions. In addition, the College is poised to release its first phone app and a redesigned Website. The app is in beta testing and will provide students with timely information and allow them to handle many college-based transactions from their mobile device. The new Website has been designed to display equally well on phones, tablets and computers. It required the purchase of new web development software which is currently being implemented. Each of these new projects is planned to go live this fall.

Strategic Planning and Assessment

The Office of Planning and Institutional Effectiveness has worked with all areas of the College to develop operational plans to work toward meeting the Institutional Goals set forth in our Strategic Plan. In January 2015, I received the first ever College Institutional Effectiveness Report, describing the progress made in meeting these goals.

Through the effective use of data and evidence, we are assessing, informing and improving our teaching and learning environment. This work will continue as we further advance our collective knowledge and experience in planning and assessment. The Office of Planning and Institutional Effectiveness is providing exceptional leadership across the academic programs and administrative support units of the College to ensure that this development continues to occur. The forthcoming year will see an enhanced focus on planning activities related to compliance with federal, state, local, SUNY and State Education Department guidelines.

All academic programs and administrative and support areas of the College have continued in developing assessment and evaluation efforts to improve teaching and learning and student support, and to provide information necessary to the budget and